



Costs and Limitations of Certified Health IT

Capability	Description of Capability	Cost or Fees	Contractual Limitations	Technical or Practical Limitations
<p>Office Ally 24/7™ electronic health record (EHR)</p> <p>[2015 Edition EHR Certification]</p>	<p>Fully functional EHR program with built-in ePrescribing capabilities, connectivity to major Lab Companies and Immunization Registries. There is also a fully integrated Patient Portal.</p>	<p>There is a flat monthly fee per provider.</p> <p>All our Training and Customer Support services are free of charge and can be done as often as needed. Appointments are required for trainings and can often be the same day.</p>	<p>There is a contract for the monthly fee but there are no contractual limitations on EHR Certified capabilities.</p>	<p>The provider must have internet access. The EHR software is web based so the better the provider's broadband connectivity the better the experience.</p> <p>While there are some mobile capabilities via tablets, the best productivity comes from desktop computer configurations.</p>
<p>ePrescribing (including Drug Formularies and Drug to Drug/Drug to Allergy Interactions)</p> <p>[Relevant certification criteria: §§ 170.315(a)(4),(a)(10), and (b)(3)]</p>	<p>The ePrescribing function is fully integrated into the EHR.</p>	<p>There are no additional fees for using the general ePrescribing functions.</p> <p>However, if a clinician prescribes controlled substances, the EPCS (controlled substance) function needs to be set up in conjunction with a 3rd party Verification Service. They do charge a minor yearly subscription fee and hardware device fee to use. The EPCS system can be setup and accessed through the EHR.</p>	<p>There are no contractual limitations for general ePrescribing.</p> <p>There is a Subscription Agreement with the Verification Service for controlled substance prescribing. The clinician must have the proper credentials and licensing to prescribe controlled substances, e.g. DEA clearance.</p>	<p>EPrescribing is deactivated by default and a user will need formal OA ePrescribe training (at no charge) to be activated to use. Activation can be done the same day as the training completion.</p> <p>Drug Formularies and Drug to Drug/Drug to Allergy Interactions are also enabled when ePrescribing is activated.</p> <p>There is a small, hand held hardware device from the EPCS Verification Service that must be used with the EHR when prescribing controlled substances. It usually also takes a couple weeks to setup all the EPCS functions.</p>
<p>Direct messaging functionality (including transitions of care, and clinical messaging functionality).</p> <p>[Relevant certification criteria: §§ 170.315(b)(1), (2) and h(1)]</p>	<p>Office Ally has a Direct messaging service built into the EHR to allow doctors to send patient data in the form of CCDAs documents for referrals and/or transition of care situations.</p>	<p>The transmit function is integrated using Updox Direct 2015, for a flat monthly fee for each direct address. There is no limit on the number of direct messages transmitted (sent or received).</p>	<p>To activate a Direct address, a user agreement and identification proofing is required. A flat monthly fee is charged for all active direct addresses.</p>	<p>Office Ally uses Updox Direct 2015 to provide the direct messaging functionality to transmit patient care data electronically. Updox is a member of the Director Trust HISP which allows Office Ally's EHR users with direct addresses to send Direct Messages to healthcare providers who are using a Health IT product that is a member of the Direct Trust HISP.</p>
<p>Clinical Quality Measures</p> <p>[Relevant certification criteria: §§ 170.315(c)(1-4)]</p>	<p>Office Ally is certified on 39 EP Clinical Quality Measures (CQMs).</p>	<p>There are no additional fees.</p>	<p>There are no contractual limitations.</p>	<p>Setup for using the full functionality of the CQM tools requires some setup and is covered in our Meaningful Use training (no charge).</p> <p>Only providers with a valid NPI and TIN can access the CQM Calculators.</p> <p>Because of the volume of data processed by the calculators, there may be a 24 hour delay between starting the processes and outputting CQM reports.</p>



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View, Download and Transmit [Relevant certification criteria: §§ 170.315(e)(1-3)]	Patient Ally is a fully functional Patient Portal that is integrated with Office Ally's EHR and allows clinicians to communicate securely with patients as well as allow patients to View, Download, or Transmit their Clinical Summaries after an encounter.	There are no additional fees.	There are no contractual limitations.	Access to the Patient Ally is deactivated by default. Within the feature rich portal administrative page, sending Clinical Summaries and Secure Messaging is also disabled by default. Both the EHR and the Patient Ally training sessions cover these features and shows users how to activate for optimal usage.
Transmission to Immunization Registries [Relevant certification criteria: §§ 170.315(f)(1)]	Users can electronically transmit immunization information to Immunization Registries as well as receive pass immunization data.	There are no additional fees.	There are no contractual limitations.	OA is connected to many registries and continues to increase connection with registries based on user requests.
Transmission to public health agencies - electronic case reporting [Relevant certification criteria: §§ 170.315(f)(5)]	Users can capture and electronically transmit Reportable Conditions Trigger Codes (RCTC) to Public Health Agencies.	There are no additional fees.	There are no contractual limitations.	Office Ally implements the standard HL7 standard and any additional customization/modification to the standard HL7 message may require updates to meet the state-specific configurations?
Clinical Decision Support [Relevant certification criteria: §§ 170.315(a)(9)]	Users can choose pre built Clinical Alerts relating to CQMs or build relevant custom alerts to meet users need.	There are no additional fees.	There are no contractual limitations.	Clinical Alerts are deactivated by default. Office Ally training covers this feature and helps users activate.
Data Portability [Relevant certification criteria: §§ 170.315(b)(6)]	This feature allows the user to build batch files of patient encounter summaries in the standardized CCD format for transitioning data to other systems.	There are no additional fees.	There are no contractual limitations.	Because of the high volume of data that can be processed, the batch file may take up to 24 hours to generate.
Automate Measure [Relevant certification criteria: §§ 170.315(g)(2)]	The EHR allows AMR reports to be generated to track the calculations of the objectives and for MU attestation.	There are no additional fees.	There are no contractual limitations.	Because of the volume of data processed by the AMR calculator, the data is processed only on the hour and therefore final calculations may be delayed by an hour.
API Access [Relevant certification criteria: §§ 170.315(g)(7-9)]	Patient's can access their health information through any third party application that creates an interface with Office Ally's FHIR APIs.	There are no additional fees.	There are no contractual limitations.	The API guidelines must be utilized to successfully interface with Office Ally's API.