

# AETNA (60054) ELIGIBILITY ENROLLMENT INSTRUCTIONS

## WHICH FORMS SHOULD I COMPLETE?

- Online Enrollment via NPI Submissions Link
  - o If you need to enroll fewer than 5 NPIs for the 270/276 transaction you may do so on the form.
  - o If you need to enroll more than 6 NPIs, you will need to request a spreadsheet from Aetna on the form.

## WHERE SHOULD I SEND THE FORM(S)?

- Complete online or via spreadsheet (6 or more NPIs)

### WHAT IS THE TURNAROUND TIME?

- Standard Processing Time is 2-5 Business Days.

## HOW DO I CHECK STATUS?

- Once you have confirmed the enrollment is approved, you may begin using the 270/276 transactions.
- Questions regarding the NPI registration or enrollment process should be directed to Aetna's provider line at 1-888-632-3862.