Office Ally

ALLIANCE BEHAVIORAL HEALTH (23071) EDI-ENROLLMENT INSTRUCTIONS

WHICH FORMS SHOULD I COMPLETE?

Trading Partner Agreement and Connectivity Form

- The form can be signed by the provider (if for a solo doctor) or the president, CERO, or owner of the group (if for a group)
- This payer returns ERAs automatically once electronic claim submission begins
- <u>Section II. Clearinghouse Information:</u>
 - Clearinghouse Name: Office Ally
 - Contact Name: EDI Enrollment Department
 - o Title: **N/A**
 - o Contact email: <u>payerenrollment@officeally.com</u>
 - Phone: **360-975-7000**
 - o Address: PO Box 872020, Vancouver, WA 98687
 - Tax ID: 330897513

WHERE SHOULD I SEND THE FORM(S)?

- Form is completed online

WHAT IS THE TURNAROUND TIME?

- Standard Processing Time is 10 Business Days.

HOW DO I CHECK STATUS?

- Approximately 7-10 business days after Alliance BH receives your form, they will assign a Provider ID.
- If you do not receive a notification from Alliance Health, email <u>EDINotifications@alliancehealthplan.org</u> and ask if your Trading Partner Agreement and Connectivity Form has been processed and what your assigned Provider ID is.
- Once you receive confirmation that you've been linked to Office Ally, you may begin submitting your claims electronically.