

# ALOHA CARE (99030) EDI-ENROLLMENT INSTRUCTIONS

## WHICH FORMS SHOULD I COMPLETE?

- EDI Enrollment Form for Electronic Claim (837) Submission

### WHERE SHOULD I SEND THE FORM(S)?

- Email to administepproviderenrollment@administep.com

### WHAT IS THE TURNAROUND TIME?

- Standard Processing Time is 14 business days.

### HOW DO I CHECK STATUS?

- After the two week processing time, you may call (214) 440-3141 or email
   <u>administepproviderenrollment@administep.com</u> to verify if you have been approved for EDI claim submissions.
  - o ERAs will be activated as soon as EDI enrollment is complete.