

WHICH FORMS SHOULD I COMPLETE?

- Complete the Highmark online enrollment form ([HERE](#))
 - o Requester Information is the Provider's Information
 - o Trading Partner Number (Professional) – **9803461**
 - o Trading Partner Number (Institutional) – **523387**
 - o Trading Partner Name: **Office Ally**
 - o Enter Provider NPI and Provider Name
 - o To activate ERAs, mark "yes" under the 'ERA?' section
- When finished, select "Add Provider" then "Continue"

WHAT IS THE TURNAROUND TIME?

- Standard Processing Time is 20 business days.

HOW DO I CHECK STATUS?

- If after the allotted turnaround timeframe has passed you have not received a notification from the payer that you are approved, please call Highmark at (800) 992-0246 to confirm if you are now linked to Office Ally's Trading Partner number.
- **Once you receive confirmation that you've been linked to Office Ally, you may begin submitting your claims electronically.**