

WHAT FORM(S) SHOULD I DO?

• Trading Partner Agreement

- In order to access this application, you will need to obtain a username and password. If you
 do not have a login username and password, click on the "Request a user ID and password
 now" link on the Trading Partner Agreement screen.
- You will be required to enter Office Ally's Submitter ID which is **330897513**.
- You will receive a confirmation email from BCBS Michigan confirming receipt of your application. This is not an approval, but rather an acknowledgement that your application was received and is being processed.
- For full step-by-step instructions <u>click here</u>.

WHAT IS THE TURNAROUND TIME?

• Standard processing time is 24-48 hours.

HOW DO I CHECK STATUS?

- Call 1-800-542-0945, option 3 and have your Billing NPI available. Ask if your Billing NPI has been linked to Office Ally's submitter ID **330897513**.
- If you have been linked, you <u>MUST</u> call Office Ally at 360-975-7000 option 1 or email us at <u>Support@officeally.com</u> and notify us of the approval <u>BEFORE</u> submitting any claims for electronic transmission.

ERA ENROLLMENT

• In order to receive ERAs from BCBS Michigan through Office Ally, make sure you complete the ERA enrollment section once logged into your BCBS account.