

WHICH FORMS SHOULD I COMPLETE?

- EDI Claims Enrollment Online Form
- Clearinghouse Name: Office Ally, Inc (330897513)
- Reminder: Prior to setting up Electronic Data Interchange (EDI) claims submission with the Alliance, a minimum of one paper claim must have been submitted to the Alliance so that a record for the office can be configured.

WHERE SHOULD I SEND THE FORM(S)?

- Submit online through payer website.

WHAT IS THE TURNAROUND TIME?

- Standard Processing Time is 1-2 business days.

HOW DO I CHECK STATUS?

- Send an email to <u>edisupport@ccah-alliance.org</u> or call (800) 700-3874.
- Once the enrollment is complete, CCAH will notify both Office Ally and the provider.
- Office Ally will log your approval in the system and notify you when you are able to begin submitting your electronic claims.