



HIGHMARK SENIOR SOLUTIONS WV (15459) PRE-ENROLLMENT INSTRUCTIONS

WHICH FORM(S) SHOULD I DO?

- Complete the online enrollment form ([click here](#))
 - Select “Add Provider”
 - Complete the “Requestor Information” section
 - Complete the “Trading Partner Information” section with the following information:
 - Trading Partner Number: **520173**
 - Trading Partner Name: **Office Ally**
 - Complete the “Provider Information” section and click on “Add Provider”
 - To activate ERAs, mark “Yes” under the “ERA?” section
 - Click “Continue”

WHAT IS THE TURNAROUND TIME?

- Standard processing time is 5 business days

HOW DO I CHECK STATUS?

- Call (888) 222-5950 and ask if you have been linked to Office Ally’s Trading Partner Number **520173**
- Once enrollment has been approved, you **MUST** contact Office Ally at (360) 975-7000 Option 1 and notify us of the approval **PRIOR** to submitting claims electronically