

# MEDI-CAL (MC051) PRE-ENROLLMENT INSTRUCTIONS

#### WHICH FORMS SHOULD I COMPLETE?

- Log in to your <u>DHCS Provider Portal</u> account
  - If you don't yet have an account, follow the prompts on the portal. If you need assistance with portal registration, contact the payer at 1-800-541-5555.
- Once logged in:
  - A. Request Affiliation with Office Ally using the below information:

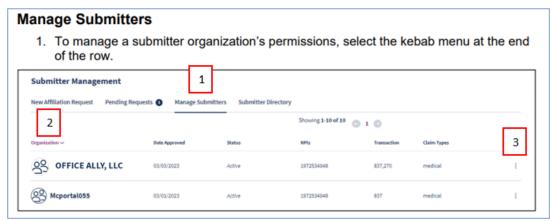
Organization Name: Office Ally

**Submitter ID**: JQR **Zip Code**: 98683

B. Assign NPI Permissions to Office Ally for the transaction types you'll be submitting:

From the Submitter Management area of the Dashboard:

- Select 'Manage Submitters'
- 2. Look for 'Office Ally, LLC' as the Organization.
- 3. Select the three dots associated to 'Office Ally, LLC'



Upon selecting the three dots, click 'Quick Assign to All NPIs' or click the 'Assign' checkbox for the desired NPI.



# WHERE SHOULD I SEND THE FORM(S)?

No paper form is needed. Once you complete the online request for affiliation with Office Ally, your request will be placed in a pending status. Office Ally will then approve your request within one week of submission. Once approved by Office Ally, you'll receive an email requesting some additional information. Once the information is returned, we'll complete your setup at Office Ally.

## WHAT IS THE TURNAROUND TIME?

Standard Processing Time by Office Ally is 2 to 5 days.

## HOW DO I CHECK STATUS?

 Enrollment status should be verified with Medi-Cal prior to submitting claims. Although the forms are signed online, the payer still requires additional time to complete the setup on their end. Medi-Cal support can be reached by phone at 1-800-541-5555.