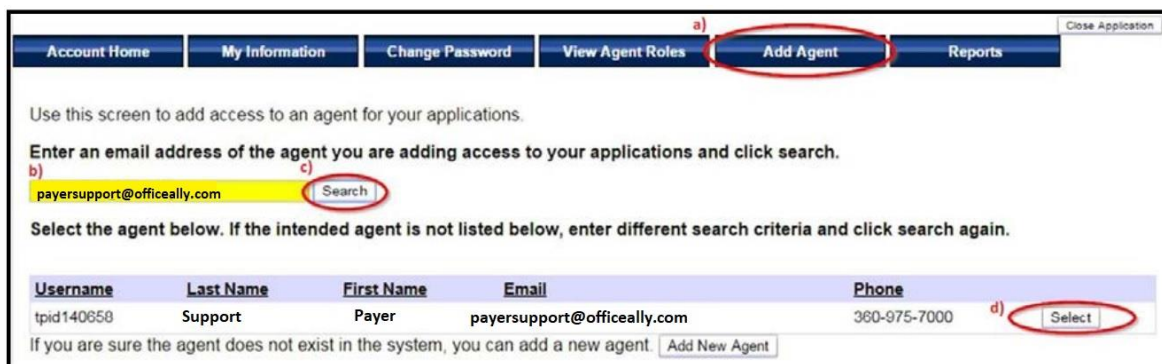


WHICH FORMS SHOULD I COMPLETE?

- Enrollment is completed online. To enroll you must first activate your online account using the PIN# that was mailed to all providers. If you have not received your PIN# call Medicaid GA EDI Service Help Desk at (877) 261-8785 Option 2.
 - o To activate your account, go to <https://public.gamemis.com/public/pinletter> and enter your Provider ID and PIN that was provided in the letter.
 - o After you have completed this step, you will receive an email notifying you that your account has been created. You will be provided with your account username and will be requested to establish your password. Follow the instructions outlined in the email.
- Once you have your username and password follow these steps:
 1. Go to <https://www.mmis.georgia.gov>
 2. Select Login. You will be redirected to the login page.
 3. Enter your username and password and click "Sign In".
 4. After logging in and entering your submitter information, select "MEUPS Account Management".

Applications	
Application	Description
MEUPS Account Management	Manages contact information, password, and authorizations for applications.
Web Portal	Web Portal Production

5. You will be redirected to the MEUPS Account Management Screen.
 - Select "Add Agent"
 - Enter payersupport@officeally.com
 - Click "Search"
 - Click "Select" for entry with **Username: tpid140658**



Account Home	My Information	Change Password	View Agent Roles	Add Agent	Reports	Close Application
Use this screen to add access to an agent for your applications.						
Enter an email address of the agent you are adding access to your applications and click search.						
b) <input type="text" value="payersupport@officeally.com"/> c) <input type="button" value="Search"/>						
Select the agent below. If the intended agent is not listed below, enter different search criteria and click search again.						
Username	Last Name	First Name	Email	Phone		
tpid140658	Support	Payer	payersupport@officeally.com	360-975-7000	d) <input type="button" value="Select"/>	
If you are sure the agent does not exist in the system, you can add a new agent. <input type="button" value="Add New Agent"/>						

6. You will be redirected to Medicaid Georgia's Provider Portal Terms of Service. Read and select "Yes, I agree".
7. You will now be redirected to the "Manage Agent Roles" page which allows you to add and remove roles from the agent, i.e., Office Ally in this scenario.
 - Select the system to modify access—click "Select" next to the Web portal.
 - Modify the permissions for the selected system. Click ONLY Trade Files Download and then select "Save Changes".

The screenshot shows a two-step process for managing agent roles. Step 1, "Select the system to modify access", features a dropdown menu with "MEUPS Account Management" and "Web Portal" options, each with a "Select" button. The "Web Portal" option and its "Select" button are circled in red. Step 2, "Modify the permissions for selected system", shows a "Roles" dropdown menu with "Trade Files Download" selected, indicated by a red box around the checkmark.

For further instructions or information, [click here](#) to review the Web Portal Training tools available.

WHAT IS THE TURNAROUND TIME?

- Standard Processing Time is approximately 5 business days.

HOW DO I CHECK STATUS?

- Once you receive confirmation that you have been linked to Office Ally, you **MUST** email payerenrollment@officeally.com with the below information PRIOR to submitting claims electronically.

Email Subject: MEDICAID GEORGIA (77034) – EDI Approval

Body of Email: Please log my EDI approval for MEDICAID GEORGIA linked to tpid140658.

- Provider Name:
- Provider NPI:
- Provider TIN:
- Medicaid Provider ID: