

# MEDICAID LOUISIANA (MCDLA) EDI-ENROLLMENT INSTRUCTIONS

### WHICH FORMS SHOULD I COMPLETE?

There are two forms required to enroll, please ensure you complete both:

- Complete the required form(s) at Louisiana Medicaid choosing:
  - o EDI for Individual; or
  - EDI for Entity / Business
- Complete the <u>2025 EDI Annual Certification Form</u>

o Submitter Number: 4507197

o Submitter Name: Office Ally, Inc

o Primary Contact: EDI Enrollment Dept – <a href="mailto:payerenrollment@officeally.com">payerenrollment@officeally.com</a>

Secondary Contact: Cara Trahey – <u>cara.trahey@officeally.com</u>

o Phone number: 360-975-7000

Please note: Forms must be submitted with an original signature and notarized.

### WHERE SHOULD I SEND THE FORM(S)?

- Mail the **EDI Contract(s)** to:

Gainwell Technologies Provider Enrollment Unit PO Box 80159 Baton Rouge, LA 70898-0159

Mail the 2025 Annual Certification Form to:

Gainwell Technologies Provider Enrollment Unit PO Box 91025 Baton Rouge, LA 70821-9025

## WHAT IS THE TURNAROUND TIME?

- Standard Processing Time is 3-4 weeks.

### HOW DO I CHECK STATUS?

- You will receive a letter from Medicaid LA informing you of your approval.
- You may also call Medicaid LA at (225) 216-6303 and ask if you have been linked to Office Ally's Submitter ID 4507197.
- Once you receive confirmation that you've been linked to Office Ally, you must email
  <u>payerenrollment@officeally.com</u> with the below information prior to submitting claims electronically.

Email Subject: Medicaid Louisiana (MCDLA) - EDI Approval

Body of Email: Please log my EDI approval for Medicaid Louisiana

o Provider Name

o NPI

o Tax ID

o Medicaid Provider Number

o Transaction: 837 and/or 835