

MEDICAID HAWAII (MCDHI) PRE-ENROLLMENT INSTRUCTIONS



HOW DO I ENROLL?

- Send a email to support@officeally.com with the following information:

Subject line: "Medicaid Hawaii EDI Enrollment"

Provider name:

Address:

Telephone #:

Billing NPI:

Medicaid ID:

Tax ID:

Office Ally Username:

Office Ally Trading Partner ID: 00238

Contact Name:

Telephone #:

Email:

WHAT IS THE TURNAROUND TIME?

- Standard processing time is 5-7 business days

HOW DO I CHECK STATUS?

- Once approved, Office Ally will send you a confirmation email. If you have not heard back from us in 7 business days, please send your enrollment request again.