

**WHICH FORMS SHOULD I COMPLETE?**

- Electronic Data Interchange (EDI) Enrollment Form

**WHERE SHOULD I SEND THE FORM(S)?**

- Email to [MedicareEDI@fcso.com](mailto:MedicareEDI@fcso.com); OR
- Fax the form(s) to (904) 361-0470; OR
- Mail to:  
First Coast Medicare EDI  
P.O. Box 3703  
Mechanicsburg, PA 17055-1861

**WHAT IS THE TURNAROUND TIME?**

- Standard Processing Time is 3-4 weeks.

**HOW DO I CHECK STATUS?**

- Call (888) 670-0940 and ask if you have been linked to Office Ally's Submitter ID **P4888**.
- **Once you receive confirmation that you've been linked to Office Ally, you may begin submitting your claims electronically.**



## Electronic Data Interchange (EDI) Enrollment



All fields marked with \* are required and must be completed. Reference Materials are available on the last page of this document.

### General Information

R1-22

\*Contract/State(required):

\*Line of Business:

### Provider Information (Must match the name for the Group/Billing Provider on file with Medicare as reported on the CMS-855 Enrollment form)

\*Provider name:

\*Contact name:

\*Contact telephone number:

Contact fax number:

\*Street address:

\*City:

\*State/Province:

\*Zip code/Postal code:

\*Email address for listserv:

The PTAN/NPI provided should be the **Group PTAN/NPI** unless you are not associated to any groups. PTANs may also be known as a CMS Certification Number.

### Provider Identification

\*Provider Transaction Access Number (PTAN):

\*National Provider Identifier (NPI):

\*Provider Federal Tax Identification Number (TIN) or Employer Identification Number (EIN)

### Reason for Request

Reason for submission:

### Type of Request

**\*Request type: (Required)** Requests will be processed for the PTAN provided above in the most recent HIPAA-compliant format/version. **Please fill out EITHER new submitter OR existing submitter requests section.**

#### If you are requesting a new submitter ID:

Assign this provider a new electronic submitter ID.

Name of Network Service Vendor (NSV):

Name of Billing Software Vendor:

Enroll for Claim Status and Response

Direct Data Entry Only (DDE) (Part A only) [FISS Logon Request Form](#) also Required

#### If you are linking to or updating an existing submitter ID: (Select at least one)

Add to existing Submitter ID:

Submitter ID Name:

Vendor Change (no additional requests should be selected in this block) Name of billing software vendor:Enroll for Claim Status and Response (for direct submitters)

ERA Change

PC-ACE Enrollment Only

Existing Direct Submitter ID:

If the same entity, other than the Provider, is both preparing and submitting the electronic claims, that entity must be reported on the CMS-855 form.

## Electronic Remittance Advice (ERA)

### \*Electronic Remittance Advice (ERA): (Required)

ERA will be available on a daily basis, based on claim finalization, and is available for retrieval for 60 days. After 60 days from the ERA creation date, the ERA is no longer available on the telecommunications platform.

- Part A: Paper remittance will continue for thirty- one (31) days after initial enrollment for ERA.
- Part B: Paper remittance will continue for forty-five (45) days after initial enrollment for ERA.

**Note:** You will no longer receive paper remittances after these time-frames.

**Check only one:** Please designate the ID for your ERA below. If nothing is selected, existing ERA setup will be maintained. If you are currently receiving paper remittance or are a new enrollment to EDI, an ERA selection must be made below.

Electronic Remittance Advice (ERA). Please select one.	
<input type="checkbox"/>	Assign ERA to an existing submitter/receiver ID:
<input type="checkbox"/>	Maintain existing ERA setup. (This option cannot be selected if currently receiving paper remittance or if the PTAN is new to EDI.)
<input type="checkbox"/>	Create a new and separate receiver ID for ERA purposes only.
<input type="checkbox"/>	Assign ERA to the new submitter ID being requested with this form (for direct submitter requests only)

## Maintain Existing Submitter/Receiver ID

### \*Maintain Existing Submitter/Receiver ID Setup: (Required for existing customers)

Providers are required to notify First Coast Service Options of all changes to their electronic billing, including billing agents or clearinghouses used by the provider. If the PTAN listed on page one is associated to any other submitter or receiver ID(s), First Coast Service Options will remove the other submitter/receiver ID(s) immediately, unless indicated below.

Type the name(s) or submitter/receiver ID(s) to be maintained. All other submitter/receiver IDs will be removed. <b>Do not enter PTAN/NPIs in this box.</b>

## PC-ACE

### PC-ACE Enrollment (optional):

**PC-ACE Enrollment is only needed if your office will be using the PC-ACE software directly.**

**When selecting to enroll, you are agreeing to the software terms listed below.**

- First Coast Service Options is authorized to distribute PC-ACE/PRINTLINK/ETRA (herein referred to as the "Program") to authorized users. PC-ACE and PRINTLINK software programs are copyrights of ABILITY. The Program is distributed for the purpose of creating electronic Medicare claim files only. Any use not authorized herein is strictly prohibited, including but not limited to, making copies of any part of the Program, reselling, or transferring copies to any party, or creating any modified or derivative work.
- The Program is provided "as is" without warranty of any kind, either expressed or implied, including but not limited to the implied warranties of merchantability or fitness for particular purpose.
- In no event will First Coast Service Options be liable for any loss or damage, including but not limited to incidental or consequential damages, arising out of the use or inability to use the Program even if First Coast Service Options has been advised of the possibility of such damages, or for any claim by any other party.
- The authorized user will upgrade this Program within 90 days of upgrade availability. This is a CMS requirement.
- The authorized user will provide the necessary office space, all electrical and telephone connections, hardware, telecommunication software and equipment that adhere to the technical requirements located on our [website](#).
- Internet download is the preferred method of software installation. Internet download instructions will be provided upon processing of this enrollment. There is no fee for software installation via Internet download. If you choose to receive the program in a CD-ROM format, contact Medicare EDI at 888-670-0940. Do not sent payment with this request.

## Additional Information

**Additional Information:** (Optional) Preference for Aggregation of Remittance Data (e.g., Account Number Linkage to Provider Identifier)

## Agreement

The provider agrees to the following provisions for submitting Medicare claims electronically to CMS or to CMS A/B MACs or CEDI:

### The Provider Agrees:

1. That it will be responsible for all Medicare claims submitted to CMS or a designated CMS contractor by itself, its employees, or its agents.
2. That it will not disclose any information concerning a Medicare beneficiary to any other person or organization, except CMS and/or its A/B MACs, DME MACs or CEDI without the express written permission of the Medicare beneficiary or his/her parent or legal guardian, or where required for the care and treatment of a beneficiary who is unable to provide written consent, or to bill insurance primary or supplementary to Medicare, or as required by State or Federal law.
3. That it will submit claims only on behalf of those Medicare beneficiaries who have given their written authorization to do so, and to certify that required beneficiary signatures, or legally authorized signatures on behalf of beneficiaries, are on file.
4. That it will ensure that every electronic entry can be readily associated and identified with an original source document. Each source document must reflect the following information: Beneficiary's name, beneficiary's Medicare beneficiary identifier, date(s) of service, diagnosis/nature of illness, and procedure/service performed.
5. That the Secretary of Health and Human Services or his/her designee and/or the A/B MAC, DME MAC, CEDI or other contractor if designated by CMS has the right to audit and confirm information submitted by the provider and shall have access to all original source documents and medical records related to the provider's submissions, including the beneficiary's authorization and signature. All incorrect payments that are discovered as a result of such an audit shall be adjusted according to the applicable provisions of the Social Security Act, Federal regulations, and CMS guidelines.
6. That it will ensure that all claims for Medicare primary payment have been developed for other insurance involvement and that Medicare is the primary payer.
7. That it will submit claims that are accurate, complete, and truthful.
8. That it will retain all original source documentation and medical records pertaining to any such particular Medicare claim for a period of at least 6 years, 3 months after the bill is paid.
9. That it will affix the CMS-assigned unique identifier number (submitter identifier) of the provider on each claim electronically transmitted to the A/B MAC, CEDI, or other contractor if designated by CMS.
10. That the CMS-assigned unique identifier number (submitter identifier) or NPI constitutes the provider's legal electronic signature and constitutes an assurance by the provider that services were performed as billed.
11. That it will use sufficient security procedures (including compliance with all provisions of the HIPAA security regulations) to ensure that all transmissions of documents are authorized and protect all beneficiary-specific data from improper access.
12. That it will acknowledge that all claims will be paid from Federal funds, that the submission of such claims is a claim for payment under the Medicare program, and that anyone who misrepresents or falsifies or causes to be misrepresented or falsified any record or other information relating to that claim that is required pursuant to this Agreement may, upon conviction, be subject to a fine and/or imprisonment under applicable Federal law.
13. That it will establish and maintain procedures and controls so that information concerning Medicare beneficiaries, or any information obtained from CMS or its A/B MAC, DME MAC, CEDI, or other contractor if designated by CMS, shall not be used by agents, officers, or employees of the billing service except as provided by the A/B MAC, DME MAC, or CEDI (in accordance with §1106(a) of the Social Security Act) (the Act).
14. That it will research and correct claim discrepancies.
15. That it will notify the A/B MAC, CEDI or other contractor if designated by CMS within 2 business days if any transmitted data are received in an unintelligible or garbled form.

### The Centers for Medicare & Medicaid Services (CMS) agrees to:

1. Transmit to the provider an acknowledgement of claim receipt.
2. Affix the A/B MAC, DME MAC, CEDI or other contractor if designated by CMS number, as its electronic signature, on each remittance advice sent to the provider.
3. Ensure that payments to providers are timely in accordance with CMS's policies.
4. Ensure that no A/B MAC, CEDI, or other contractor if designated by CMS may require the provider to purchase any or all electronic services from the A/B MAC, CEDI or from any subsidiary of the A/B MAC, CEDI, other contractor if designated by CMS, or from any company for which the A/B MAC, CEDI has an interest. The A/B MAC, CEDI, or other contractor if designated by CMS will make alternative means available to any electronic biller to obtain such services.
5. Ensure that all Medicare electronic billers have equal access to any services that CMS requires Medicare A/B MACs, CEDI, or other contractor if designated by CMS to make available to providers or their billing services, regardless of the electronic billing technique or service they choose. Equal access will be granted to any services sold directly, indirectly, or by arrangement by the A/B MAC, CEDI, or other contractor if designated by CMS.
6. Notify the provider within 2 business days if any transmitted data are received in an unintelligible or garbled form.

### Note:

Federal law shall govern both the interpretation of this document and the appropriate jurisdiction and venue for appealing any final decision made by CMS under this document.

This document shall become effective when signed by the provider. The responsibilities and obligations contained in this document will remain in effect as long as Medicare claims are submitted to the A/B MAC, DME MAC, CEDI, or other contractor if designated by CMS. Either party may terminate this agreement by giving the other party thirty (30) days written notice of its intent to terminate. In the event that the notice is mailed, the written notice of termination shall be deemed to have been given upon the date of mailing, as established by the postmark or other appropriate evidence of transmittal.

If Providers elect to submit/receive transactions electronically using a third party such as a billing agent or a clearinghouse, the A/B MACs or CEDI must notify these providers that they are required to have an agreement signed by that third party. The third party must agree to meet the same Medicare security and privacy requirements that apply to the provider in regard to viewing or use of Medicare beneficiary data. (These agreements are not to be submitted to Medicare but are to be retained by the providers.)

## Attestation

Any provider who submits Medicare claims electronically to CMS or its contractors remains responsible for those claims as those responsibilities are outlined on the EDI Enrollment. In accepting claims submitted electronically to the Medicare Program from any billing service or through the use of a particular product which accomplishes this process, neither CMS, nor any other Medicare contractors are attesting to the appropriateness of the methods used by the billing service/clearinghouse or to the accuracy of a particular vendor's product used to facilitate such electronic submissions. The provider furnishing the item or service for whom payment is claimed under the Medicare Program retains the responsibility for any claim regardless of the format it chooses to use to submit the claim.

Prior to signing this agreement, please carefully review the technical requirements for electronic billing in our companion guides: [medicare.fcso.com/EDI\\_resources/](http://medicare.fcso.com/EDI_resources/)

New EDI submitters must connect to First Coast Service Options within 90 days of receiving the logon ID by using the Secure File Transfer Protocol (SFTP) software provided by your [Network Service Vendor](#).

I understand that any individual who knowingly and willfully makes or causes to be made any false claim or false statement of false representation of a material fact in any application to the federal government for benefits or payment with respect to the Medicare program may be subject to civil and/or criminal enforcement action which may result in fines, penalties, damages and/or imprisonment.

## \*Authorized/Delegated Official Signature Requirements

I certify that I have been appointed an authorized individual to whom the provider has granted the legal authority to enroll it in the Medicare Program, to make changes and/or updates to the provider's status in the Medicare Program (e.g., new practice locations, change of address, etc.), and to commit the provider to abide by the laws, regulations, and the program instructions of Medicare. I authorize the above listed entities to communicate electronically with First Coast Service Options on my behalf.

**By signing below, the provider confirms they have read and agree to the Agreement, the Attestation, and the above signature requirements.**

**\*The Authorized Official signing this form should be an AUTHORIZED OR DELEGATED OFFICIAL that was listed on the Medicare Enrollment Application (CMS-855).**

## \*Required Signature

*Written Signature of Person Submitting Enrollment (add after you print the form)	*Date
*Printed Name of Person Submitting Enrollment	*Printed Title of Person Submitting Enrollment:

**Complete form, print, sign, date, and email (recommended), mail, OR fax all pages to:**

**Email: MedicareEDI@fcso.com**

**Fax: (904) 361-0470**

**Post: First Coast Medicare EDI, P.O. Box 3703, Mechanicsburg, PA 17055-1861**

**Allow 10 business days for processing. Please do not send duplicate forms.**

## Reference Materials

Instructions for completing this form may be found at [https://medicare.fcso.com/EDI\\_forms/137768.pdf](https://medicare.fcso.com/EDI_forms/137768.pdf).

For questions, please contact an EDI Analyst at:

Florida/US Virgin Islands: 888-670-0940

Puerto Rico: 888-875-9779

Fax: 904-361-0470

Email: [MedicareEDI@fcso.com](mailto:MedicareEDI@fcso.com)

## SPOT

The Secure Provider Online Tool (SPOT) is a free web-based application that provides access to an abundance of Medicare data and lets users view the status of claims and the benefits/eligibility data of beneficiaries. Users can also easily look up a Medicare Beneficiary Identifier (MBI), retrieve documentation, and electronically submit forms. Finally, users can search payment history data and request data reports, and new SPOT features are always being added. For additional information, visit <https://medicare.fcso.com/Landing/0399472.asp>.