

# MEDICARE MASSACHUSETTS (14212) PRE-ENROLLMENT INSTRUCTIONS

## WHICH FORM(S) SHOULD I DO?

- Go to <u>www.ngsmedicare.com</u> and complete the EDI Guided Enrollment (<u>NGS Enrollment Instructions</u>)
  - o If you do not have an existing login for NGS, click on "Continue as a Guest"
    - Indicate your Line of Business and State before clicking on "Next"
    - Accept Attestation
  - o Click on "Claims & Appeals"
  - o Under Electronic Data Interchange, click on "EDI Enrollment"
  - Under EDI Enrollment, click on "Start Enrollment Process"
  - Accept Attestation
- Put a check mark next to "I need to complete a Registration Form"
  - o Under Method of Electronic Submissions, select "Clearinghouse"
  - Under Approved Entities List, select "Office Ally"
  - Clearinghouse Contact:
    - First Name: CustomerLast Name: Support
    - Email: <u>Support@officeally.com</u>
  - Click on "Next"
  - o Complete the required fields
    - Contractor Code: 14212 JK Part B MA
    - Network Service Vendor: American Health Data (AHDS)
  - o Additional Office Ally information (if needed):
    - Name: Office Ally
    - Operating as a: Clearinghouse
    - Submitter ID: 7166
    - Street: PO Box 872020
    - City/State/Zip: Vancouver, WA 98687
    - Contact Name: Customer Service
    - Phone Number: (360) 975-7000 Option 1
    - Email Address: Support@officeally.com
  - Available Transactions via Office Ally:
    - ASC x12 837 Claim
    - ASC x12 835 Remittance
      - Select only if you want Office Ally to receive ERAs on your behalf

## WHERE SHOULD I SEND THE FORM(S)?

- Forms are submitted online after "Electronically Signing" them
  - o Email confirmation will go out shortly after submitting the enrollment request

### WHAT IS THE TURNAROUND TIME?

• Standard processing time is approximately 2-3 weeks

### **HOW DO I CHECK STATUS?**

- Call Medicare at (888) 379-9132 and ask if you have been linked to Office Ally's Submitter ID 7166
- Once you have been linked to Office Ally, you MUST contact Office Ally at (360) 975-7000 Option 1 and inform them of the approval BEFORE submitting claims electronically.