# TUFTS HEALTH PLAN (04298) PRE-ENROLLMENT ENROLLMENT INSTRUCTIONS



Phone: 360-975-7000

Fax: 360-896-2151

#### WHICH FORM(S) SHOULD I DO?

- Capario EDI Enrollment Form
  - o **NOTE:** This form is emailed to Office Ally, not to Capario.
- Tufts EDI Set-Up Form
  - NOTE: This form is emailed to Tufts, not to Office Ally.

#### WHERE SHOULD I SEND THE FORMS?

- Capario EDI Enrollment Form: Once completed, save and email to <a href="mailto:support@officeally.com">support@officeally.com</a>
  - Make sure that the email subject is: Capario EDI Enrollment Tufts Health Plan
  - Note: Incomplete forms will delay the enrollment process, every field is <u>required</u>.
- Tufts EDI Set-Up Form: Once completed, save and email to edi\_operations@tufts-health.com
  - o If you have any questions regarding this form, you can contact Tufts Health Plan EDI Operations at (888) 880-8699 ext. 4042. EDI operations will contact you after the information on the form has been verified to initiate electronic transactions.

#### **HOW AM I NOTIFIED OF REJECTIONS?**

- Once Office Ally receives your Capario Provider Enrollment information, we will upload it to the Capario web site within 24-48 hours.
  - o If there are any errors in the enrollment form, you will receive an email identifying the errors from an Office Ally representative. You will be required to correct and re-submit in order for your enrollment to be processed. Please note that the processing time starts over each time the enrollment form is re-submitted.
  - Once your Tufts Health Plan EDI Set-Up Form has been processed by Tufts, they will contact you to initiate electronic transactions. If you have any questions in the interim, you can contact them at (888) 880-8699 ext. 4042.

## **CAPARIO EDI ENROLLMENT FORM**



In order to send claims electronically to this payer, please fill out this form and return it via email to <a href="mailto:Support@officeally.com">Support@officeally.com</a>, the Email Subject should read: Capario EDI Enrollment - Tufts Health Plan

PAYER INFORMATION OF THE PAYER YOU ARE ENROLLING FOR EDI SUBMISSION TO:
TUFTS HEALTH PLAN - PAYER ID 04298
PROVIDER INFORMATION:
Provider Name:
Provider Address:
PROVIDER IDENTIFIERS INFORMATION:
Provider Federal Tax Identification Number (TIN)  OR Employer Identification Number (EIN):
National Provider Identifier (NPI):
PROVIDER CONTACT INFORMATION:
Provider Contact Name:
Telephone Number:
Email Address:
SUBMISSION INFORMATION:
Reason for Submission:
Authorized Signature:

**Note:** Electronic Signature (typed name) of Person Submitting EDI Enrollment.

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### **EDI Set-Up Form**

Completed forms can be sent to EDI Operations@tufts-health.com or faxed to 617-972-1011.

EDI Operations will contact you after this information is verified to initiate electronic transactions.

Please contact EDI Operations at 888-880-8699 ext 4042 if you have any questions regarding this form.

PRACTICE, ACCOUNT AND TRANSACTION INFORMATION		
Type of practice: Solo Group	☐ Billing Service ☐ Hospital/Facility	
Type of account: New Existing (indicate changes below)		
Transaction Type: 🔲 837 Institutional claim 📗 837 Professional claim		
INFORMATION ON SOLO, GROUP, BILLING SERVICE CLIENT(S), HOSPITAL/FACILITY		
Name:		
Address:		
City:	State: ZIP code:	
Office contact:	Practice Tax ID:	
Telephone:	Fax:	
Email Address:		
Practice Management System/Computer Vendor:		
Vendor Contact Name: Telephone:		
PAYMENT INFORMATION (IF DIFFERENT FROM ABOVE)		
Name of payee:	National Provider ID:	
Address:		
City:	State: ZIP code:	
Payee tax ID:		
PROVIDER INFORMATION		
Name of Provider	National Provider ID	