

# WHAT FORM(S) SHOULD I DO?

- <u>Aetna Better Health of Michigan Electronic Remittance Advice (ERA) Enrollment Form</u>
- Emdeon ERA Enrollment Form
  - NOTE: This form is emailed to Office ally, not Emdeon.

## WHERE SHOULD I SEND THE FORM(S)?

- Fax the Aetna ERA form to (844) 300-7473 or email it to <u>AetnaBetterHealth-MI-ProviderServices@aetna.com</u>
- Email the Emdeon ERA Enrollment Form to <u>Support@officeally.com</u>

## WHAT IS THE TURNAROUND TIME FOR ERA ENROLLMENT?

- Office Ally will process your Emdeon ERA Enrollment Form within 24-48 hours.
- Aetna will process your enrollment form within 10-15 business days.

# **HOW DO I CHECK STATUS?**

• To check the status, email <u>AetnaBetterHealth-MI-ProviderServices@aetna.com</u>.



In order to enroll to receive ERAs electronically from this payer, please fill out this form and return it via email to <a href="mailto:support@officeally.com">support@officeally.com</a>, the Email Subject should read: Emdeon ERA Enrollment.

PAYER NAME AND PAYER ID:

#### **PROVIDER INFORMATION:**

**Provider Name:** 

Provider Address:

### **PROVIDER IDENTIFIER INFORMATION:**

Provider Federal Tax Identification Number (TIN) OR Employer Identification Number (EIN):

National Provider Identifier (NPI):

### **PROVIDER CONTACT INFORMATION:**

**Provider Contact Name:** 

**Telephone Number:** 

Email Address:

#### **ELECTRONIC REMITTANCE ADVICE INFORMATION:**

#### Preference for Aggregation Of Remittance Data:

Note: Account Number Linkage to Provider Identifier. Must match preference for EFT payments.

SUBMISSION INFORMATION:

Reason for Submission:

#### Authorized Signature:

**Note:** Electronic Signature (typed name) of Person Submitting ERA Enrollment.

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