

# AETNA BETTER HEALTH OF OHIO (50023) ERA ENROLLMENT INSTRUCTIONS

# WHAT FORM(S) SHOULD I DO?

- Aetna Better Health of Ohio Electronic Remittance Advice (ERA) Enrollment Form
- Emdeon ERA Enrollment Form
  - o NOTE: This form is emailed to Office ally, not Emdeon.

## WHERE SHOULD I SEND THE FORM(S)?

- Fax the Aetna ERA form to (855) 826-3809 or email it to OH ProviderServices@aetna.com
- Email the Emdeon ERA Enrollment Form to <a href="mailto:Support@officeally.com">Support@officeally.com</a>

#### WHAT IS THE TURNAROUND TIME FOR ERA ENROLLMENT?

- Office Ally will process your Emdeon ERA Enrollment Form within 24-48 hours.
- Aetna will process your enrollment form within 10-15 business days.

### **HOW DO I CHECK STATUS?**

To check the status, email <u>OH ProviderServices@aetna.com</u>.



# **EMDEON ERA ENROLLMENT FORM**

In order to enroll to receive FRAs electronically from this payer, please fill out this form and return it via email

to Support@officeally.com, the Email Subject should read: Emdeon ERA Enrollment.
PAYER NAME AND PAYER ID:
PROVIDER INFORMATION:
Provider Name:
Provider Address:
PROVIDER IDENTIFIER INFORMATION:
Provider Federal Tax Identification Number (TIN)  OR Employer Identification Number (EIN):
National Provider Identifier (NPI):
PROVIDER CONTACT INFORMATION:
Provider Contact Name:
Telephone Number:
Email Address:
ELECTRONIC REMITTANCE ADVICE INFORMATION:
Preference for Aggregation Of Remittance Data:
Note: Account Number Linkage to Provider Identifier. Must match preference for EFT payments.

#### **SUBMISSION INFORMATION:**

**Reason for Submission:** 

**Authorized Signature:** 

Note: Electronic Signature (typed name) of Person Submitting ERA Enrollment.