AETNA BETTER HEALTH OF PARKLAND (TX) (66917) ERA ENROLLMENT INSTRUCTIONS

WHICH FORM(S) SHOULD I DO?

- <u>Aetna Better Health of Texas Electronic Remittance Advice (ERA) Enrollment Form</u>
- Emdeon ERA Enrollment Form
 - **NOTE:** This form is emailed to Office Ally, not to Emdeon.

WHERE SHOULD I SEND THE FORM(S)?

- Fax the Aetna ERA form to (866) 510-3710 or email it to TXProviderEnrollment@aetna.com
- Email the Emdeon ERA Enrollment form to support@officeally.com

WHAT IS THE TURN AROUND TIME?

- Office Ally will process your Emdeon ERA Enrollment Form within 24-48 hours.
- Aetna will process your enrollment form within 10-15 business days.

HOW CAN I CHECK THE STATUS OF MY ERA ENROLLMENT?

• To check status, email <u>TXProviderEnrollment@aetna.com</u>.