



BCBS OF HAWAII (HMSA1) ERA ENROLLMENT INSTRUCTIONS

WHAT FORM(S) SHOULD I DO?

- [Electronic Remittance Advice \(ERA\) Authorization Agreement](#)
 - Office Ally's Trading Partner ID: **OFF001**
 - Method of Retrieval: Clearinghouse

WHERE SHOULD I SEND THE FORM(S)?

- The form is submitted online.

WHAT IS THE TURNAROUND TIME?

- Standard processing time is approximately 15 business days.

HOW DO I CHECK STATUS?

- Call (800) 377-4672 or email edisupport@hmsa.com and provide them with the provider's name and HMSA provider ID. Ask if the provider has been linked to Office Ally's Submitter ID **OFF001** for ERAs.