

# BLUE CROSS BLUE SHIELD OF HAWAII (HMSA1) ERA ENROLLMENT INSTRUCTIONS



## WHAT FORM(S) SHOULD I DO?

- [Electronic Remittance Advice \(ERA\) Authorization Agreement](#)
  - Office Ally's Trading Partner ID: OFF001
  - Method of Retrieval: Clearinghouse

## WHERE SHOULD I SEND THE FORM(S)?

- The form is submitted online

## WHAT IS THE TURNAROUND TIME?

- Approximately 15 business days

## HOW DO I CHECK STATUS?

- Call (800) 377-4672 or email [edisupport@hmsa.com](mailto:edisupport@hmsa.com) and provide them with the provider's name and HMSA provider ID. Ask if the provider has been linked to Office Ally's Submitter ID **OFF001** for ERA's.