BLUE CROSS BLUE SHIELD NEW MEXICO (00790) ERA ENROLLMENT INSTRUCTIONS

WHAT FORM(S) SHOULD I DO?

- Electronic Remittance Advice (ERA) Enrollment form
  - *Blue Cross Community Centennial (MC721) ERA's will also be activated upon 00790 enrollment*

WHERE SHOULD I SEND THE FORM(S)?

- Fax form to (312) 946-3500

WHAT IS THE TURNAROUND TIME FOR ERA ENROLLMENT?

- Standard process time is 30 days.

HOW DO I CHECK STATUS?

- You can check the status by calling (800) 746-4614 to verify if you are linked to Office Ally for ERAs.

BlueCross BlueShield of New Mexico

Electronic Remittance Advice (ERA) Enrollment Form

Prior to enrolling for ERA, you must be registered with Availity™. Availity, LLC supports the exchange of electronic remittances in the ASC X12 835, version 5010A1 format. The ERA enrollment process establishes an electronic mailbox where Availity will place the electronic remittance file(s) received from payer(s). The provider's Federal Tax ID is required to establish an ERA Receiver mailbox and also will be used to parse remittance transactions from the payer. There is no charge to register with Availity. Visit availity.com for details.

If you are a billing service or clearinghouse requesting to receive the ERA on behalf of a provider, the provider must complete the enrollment documents authorizing you to retrieve their remittance files, or a copy of the Power of Attorney must be submitted with the enrollment form.

This ERA Enrollment Form will be used to activate ERA delivery related to all claims submitted by/on behalf of the enrolling provider, once claims are finalized.

If you have any questions regarding the ERA enrollment process, contact the Blue Cross and Blue Shield of New Mexico (BCBSNM) Electronic Commerce Center at ecommercehotline@bcbsil.com or 800-746-4614. Return your completed, signed form via fax to 312-946-3500.

For commercial claims, the paper Provider Claim Summary (PCS) currently provided by BCBSNM will be discontinued 31 days after your ERA enrollment is processed. For government programs claims, the PCS will continue to be mailed. Additional information, including how to obtain enrollment status, is available on our website at bcbsnm.com/provider.

Complete all fields on pages 1 and 2 of this form. To fill out online, use the tab key to advance from field to field. Once completed, print, sign and fax your form to the BCBSNM Electronic Commerce Center, as noted above.

PROVIDER INFORMATION

Provider Name:				
Provider Address:	Street:	City:	State/Province:	Zip Code/Postal Code:

PROVIDER IDENTIFIERS INFORMATION

Provider Identifiers:	
Provider Federal Tax Identification Number (TIN) or Employer Identification Number (EIN):	
National Provider Identifier (NPI): (Billing NPI – must be 10 digits)	

PROVIDER CONTACT INFORMATION

Provider Contact Name:		Title:	
Telephone Number:		Telephone Number Extension:	
Email Address: *(Required, if applicable)*		Fax Number:	

ELECTRONIC REMITTANCE ADVICE INFORMATION

Preference for Aggregation of Remittance Data: *(Select one)*	☐ Provider Tax Identification Number (TIN)	☐ National Provider Identifier (NPI)

ELECTRONIC REMITTANCE ADVICE CLEARINGHOUSE INFORMATION

Clearinghouse Name:	Office Ally, Inc

ELECTRONIC REMITTANCE ADVICE VENDOR INFORMATION

Vendor Name:	

SUBMISSION INFORMATION

Reason for Submission: *(Select one)*	☐ New Enrollment	☐ Change Enrollment	☐ Cancel Enrollment
Authorized Signature:			
Printed Name of Person Submitting Enrollment:			
Printed Title of Person Submitting Enrollment:			
Submission Date:			

(Please continue to page 2 to complete *Other Data*, including *Receiver/Additional information*.)

OTHER DATA

In addition to the maximum data elements required for ERA enrollment, BCBSNM will need the following information to finalize your request:

RECEIVER INFORMATION

Indicate who will receive the ERA file:

☐ Provider	☐ Billing Service	☑ Clearinghouse	☐ Other *(Please specify:)*

Availity Customer ID:	11904
Receiver Name:	Office Ally, Inc

Receiver Address:	Street:	City:	State/Province:	Zip Code/Postal Code:
	PO Box 872020	Vancouver	WA	98687

Indicate who will receive the Electronic Payment Summary (EPS) file *(select one)*:

☑ The EPS should go to the ERA Receiver indicated above.

OR

☐ *I need a separate mailbox for my EPS file.**

*Please provide the Availity Customer ID for separate delivery of the EPS:	

ADDITIONAL INFORMATION

☐ *I would like to receive Blue Plan Secondary Payer ERAs (Medicare Primary) from states other than Illinois, Montana, New Mexico, Oklahoma and Texas.*