# BLUE CROSS COMMUNITY CENTENNIAL (MC721) ERA ENROLLMENT INSTRUCTIONS



#### WHAT FORM(S) SHOULD I DO?

- Electronic Remittance Advice (ERA) Enrollment form
  - o BCBS New Mexico (00790) ERA's will also be activated upon MC721 enrollment

#### WHERE SHOULD I SEND THE FORM(S)?

• Fax form to (312) 946-3500

### WHAT IS THE TURNAROUND TIME FOR ERA ENROLLMENT?

• Standard process time is 30 days.

#### **HOW DO I CHECK STATUS?**

You can check the status by calling (800) 746-4614 to verify if you are linked to Office Ally for ERAs.

Phone: 360-975-7000 Fax: 360-896-2151



## Electronic Remittance Advice (ERA) Enrollment Form

Prior to enrolling for ERA, you must be registered with Availity. Availity, LLC supports the exchange of electronic remittances in the ASC X12 835, version 5010A1 format. The ERA enrollment process establishes an electronic mailbox where Availity will place the electronic remittance file(s) received from payer(s). The provider's Federal Tax ID is required to establish an ERA Receiver mailbox and also will be used to parse remittance transactions from the payer. There is no charge to register with Availity. Visit availity.com for details.

If you are a billing service or clearinghouse requesting to receive the ERA on behalf of a provider, the provider must complete the enrollment documents authorizing you to retrieve their remittance files, or a copy of the Power of Attorney must be submitted with the enrollment form.

This ERA Enrollment Form will be used to activate ERA delivery related to all claims submitted by/on behalf of the enrolling provider, once claims are finalized.

If you have any questions regarding the ERA enrollment process, contact the Blue Cross and Blue Shield of New Mexico (BCBSNM) Electronic Commerce Center at ecommercehotline@bcbsil.com or 800-746-4614. Return your completed, signed form via fax to 312-946-3500.

For commercial claims, the paper Provider Claim Summary (PCS) currently provided by BCBSNM will be discontinued 31 days after your ERA enrollment is processed. For government programs claims, the PCS will continue to be mailed. Additional information, including how to obtain enrollment status, is available on our website at bcbsnm.com/provider.

Complete all fields on pages 1 and 2 of this form. To fill out online, use the tab key to advance from field to field. Once completed, print, sign and fax your form to the BCBSNM Electronic Commerce Center, as noted above.

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PROVIDER INFO	RMATI	ON																				
Provider Name:																						
Provider Address:	Street:							City:							State/Province:				Zip Code/Postal Code:			
PROVIDER IDEN	ITIFIER	s II	NFOF	RMA	TIO	N																
Provider Identifiers:																						
Provider Federal Tax Identification Number (TIN) or Employer Identification Number (EIN):																						
National Provider Identifier (NPI): (Billing NPI – must be 10 digits)																						
PROVIDER CON	TACT II	NFC	)RM	ATIC	DΝ																	
Provider Contact Name:											Title:											
Telephone Number:									Telephone Number Extension:													
Email Address: (Required, if applicable)									Fax Number:													
ELECTRONIC RI	EMITTA	NC	E AD	VIC	E IN	IFORI	MAT	ΓΙΟΝ														
Preference for Aggregation of Remittance Data: (Select one)						] Provider	er Tax Ic	Tax Identification Number (TIN)						National Provider Identifier (NPI)								
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SUBMISSION II	NFORM	ATI	ON																			
Reason for Submission: (Select one)							New Enrollment Chan				Change	nge Enrollment (				(r	Cancel Enrollment					
Authorized Signature:																						
Printed Name of Person Subm	itting Enrollme	ent:																				
Printed Title of Person Submitt	ing Enrollmen	ıt:																				
Submission Date:																						

(Please continue to page 2 to complete Other Data, including Receiver/Additional information.)

OTHER DATA											
In addition to the maximum data elements required for ERA enrollment, BCBSNM will need the following information to finalize your request:											
RECEIVER INFORMATION											
Indicate who will receive the ERA file:											
Provider	☐ Billing Service	Clearinghouse Other (Please specify:)									
Availity Customer ID:											
Receiver Name:											
Receiver Address:	Street:			City:	State/Province:	Zip Code/Postal Code:					
Indicate who will receive the Electronic Payment Summary (EPS) file (select one):											
☐ The EPS should go to the ERA Receiver indicated above.  OR ☐ I need a separate mailbox for my EPS file.*											
*Please provide the Availity Customer ID for separate delivery of the EPS:											
ADDITIONAL INFORMATION											
I would like to receive Blue Plan Secondary Payer ERAs (Medicare Primary) from states other than Illinois, Montana, New Mexico, Oklahoma and Texas.											