CAPITAL DISTRICT PHYSICIANS HEALTH PLAN (SX065) ERA ENROLLMENT INSTRUCTIONS



Phone: 360-975-7000

Fax: 360-896-2151

WHAT FORM(S) SHOULD I DO?

- Capital District Physicians' Health Plan (CDPHP) Professional Remit Information Sheet
 - o Complete with your group/billing information
 - Do not complete for individual providers who bill under the group.
- 835 Electronic Remittance Advice (ERA) Enrollment Request
 - Select "New Enrollment" if provider has never been enrolled for ERAs with this payer or "Change Enrollment" if currently receiving ERAs and requesting to change the clearinghouse vendor to Allscripts.
 - o Complete Sections I and II with Group/Billing Provider information.
 - Do not complete for individual providers who bill under the group.
 - o Signature required by the provider or authorized representative of the group. Billing services cannot sign.

WHERE SHOULD I SEND THE FORM(S)?

- Fax to Allscripts: (919) 800-6875
 - o Please do not forward the enrollment directly to the payer as this will result in a delay of the remit set up.

WHAT IS THE TURNAROUND TIME FOR ERA ENROLLMENT?

• Standard processing time is 5-10 business days.

HOW DO I CHECK STATUS?

To check status, contact CDPHP at (518) 641-3805.