COMMUNITYCARE OKLAHOMA (73143) ERA ENROLLMENT INSTRUCTIONS



WHAT FORM(S) SHOULD I DO?

- Electronic Remittance Advice (ERA/835) Enrollment
 - o Full ERA enrollment instructions can be found <u>here</u>.
- Emdeon ERA Enrollment Form
 - o Note: This form is emailed to Office Ally, not to Emdeon
- <u>Electronic Funds Transfer Enrollment</u> (Optional)

WHERE SHOULD I SEND THE FORM(S)?

- Fax the Electronic Remittance Advice form to (918) 878-5950
- Email the Emdeon ERA form to support@officeally.com
- Fax the Electronic Funds Transfer form to (918) 878-5950

WHAT IS THE TURNAROUND TIME FOR ENROLLMENT?

Standard processing time is 30 days

HOW DO I CHECK STATUS?

• You can check the status by contacting Community Care HMO at (918) 594-5207 or by sending an email to ProviderRelations@ccok.com.

Phone: 360-975-7000 Fax: 360-896-2151