

## CURATIVE HEALTH (CURTV) ERA-ENROLLMENT INSTRUCTIONS

## WHICH FORMS SHOULD I COMPLETE?

## **This is a Two-Step Enrollment Process:**

- 1. First you must complete and submit the <u>Curative ERA/EFT Enrollment Form</u> and include a voided check or signed letter from your bank on banking letterhead with a current W2.
- 2. Once the payer has notified you of the approval, you **must** complete the following form and email it to Office Ally:
  - a. MEDICAL OFFICE PROVIDER ENROLLMENT FORM
    - You must complete:
      - Group Information and Provider Information Sections
      - Service Location Address
      - Pay To Address (if different)

## WHERE SHOULD I SEND THE FORM(S)?

- 1. Email the Curative ERA/EFT Enrollment form & Voided Check/Bank Letter + W2 to <a href="mailto:payerrelations@curative.com">payerrelations@curative.com</a>. You will need to check status of the enrollment with the payer.
- 2. After you receive approval from the payer, email <a href="mailto:payerenrollment@officeally.com">payerenrollment@officeally.com</a> with
  - Subject: Curative Health Plan ERA Enrollment (insert NPI)
  - Email Body: Curative Health has approved my ERA Enrollment on xx/xx/xxxx. Please process my Medical Office Provider (MOP) Enrollment Form.
  - You will need to also include a screenshot of the signature part of the Curative ERA/EFT Enrollment form with your MOP Document.

Authorized signature:	Date:
Title:	E-mail address (if applicable):
Contact name:	Contact phone number (optional):

WHAT IS THE TURNAROUND TIME?
- Standard Processing Time is 15-30 business days.
HOW DO I CHECK STATUS?
- Office Ally will email once we have confirmation from the vendor that Step 2 is completed.