Office Ally

## WHICH FORMS SHOULD I COMPLETE?

Enrollments are handled at the TIN Level, so all associated NPIs to said TIN will be automatically enrolled.

There are multiple options for enrolling with ECHO, see below for details:

- 1. If you would like to enroll for <u>ERA only</u> you can either choose to enroll for each payer individually or enroll for 'all payers'.
  - a. You can submit a request by completing the ECHO EFT/ERA Enrollment Form (pages 5-7)
    - Follow instructions at the top of the form to ensure all sections are complete. There are no additional fees applied for the ERA Only Option.
      - If you are enrolling for only **Certain Payers:** 
        - In the Payer/Insurance Company Name write the name of the payer from pages 3-4.
        - Only <u>ONE</u> Payer can be listed on each Echo Enrollment form. If you would like to enroll with multiple Payers, multiple forms must be submitted.
      - If you are enrolling for **All Payers:** 
        - In the Payer/Insurance Company Name write "All Payers"
      - In Section 1- Form Select, choose "ERA Only"
    - Submit the form via update in the <u>EDI Support page</u>. Choose ERA/835 Enrollment Only Attachment Required. You can also choose the form(s) to email instead to <u>EDI@echohealthinc.com</u>
- 2. If you would like to enroll for <u>EFT & ERA</u> you can either choose to enroll for each payer individually (no cost) or enroll for 'all payers' at a fixed cost.
  - a. If you are enrolling for only **Certain Payers**, you can submit a request by completing the **ECHO EFT/ERA Enrollment Form (pages 5-7)** 
    - Follow instructions at the top of the form to ensure all sections are complete. There are no additional fees applied for the ERA Only Option.
      - In the Payer/Insurance Company Name write the name of the payer from pages 3-4.
      - Only <u>ONE</u> Payer can be listed on each Echo Enrollment form. If you would like to enroll with multiple Payers, multiple forms must be submitted.
      - In Section 1- Form Select, choose "EFT & ERA"
  - b. If you would like to enroll for EFT & ERA via the All Payer EFT program, you can complete the <u>enrollment online</u> but a 1.99% per payment charge will apply. If you need assistance, contact ECHO at <u>allpayer@echohealthinc.com</u>

WHERE SHOULD I SEND THE FORM(S)?

Email To: EDI@EchoHealthInc.com

Mail To: ECHO Health Inc. 810 Sharon Dr Westlake, OH, 41145

### WHAT IS THE TURNAROUND TIME?

The Time it takes ERAs to start coming through to Office Ally is dependent upon each individual Payer. Generally, ERAs can take anywhere from 14-45 business days to begin coming through.

HOW DO I CHECK STATUS?

To check the status of your enrollment request, please contact ECHO at 440-835-3511 or by email at <u>EDI@EchoHealthInc.com</u>



### ONLY ONE PAYER CAN BE LISTED PER ENROLLMENT FORM

Payer ID	Payer Name	Payer ID	Payer Name
72467	ACS Benefit Services	MIMCS	CareSource of Michigan Medicaid
128FL	Aetna Better Health of Florida	31114	CareSource of Ohio
68024	Aetna Better Health of Illinois	CAS89	CAS Coastal Administrative Services
26337	Aetna Better Health of Illinois MMAI	65391	CBHNP – Health Choice
128KS	Aetna Better Health of Kansas	CHOC1	CHOC Health Alliance
128KY	Aetna Better Health of Kentucky	CCA01	Central California Alliance for Health (CCAH)
128LA	Aetna Better Health of Louisiana	INCS1	CareSource Marketplace
128MD	Aetna Better Health of Maryland	MIMCS	CareSource of Michigan Medicaid
128MI	Aetna Better Health of Michigan	31114	CareSource of Ohio
46320	Aetna Better Health of New Jersey	CAS89	CAS Coastal Administrative Services
128NY			CBHNP – Health Choice
50023	Aetna Better Health of Ohio	CHOC1	CHOC Health Alliance
23228	Aetna Better Health of Pennsylvania	CCA01	Central California Alliance for Health (CCAH)
66917	Aetna Better Health -Parkland (TX)	38219	Claimchoice Administrators (formerly AmeraPlan)
28692	Aetna Better Health of Texas / TX Medicaid & CHIP	85468	Clear Spring Health
128VA	Aetna Better Health of Virginia	77052	Coastal TPA (Coastal Administrative)
128WV	Aetna Better Health of West Virginia	COACC	Colorado Access
00369	AgeRight Advantage (ARA01)	35193	Community Health Alliance
13334	Affinity Health Plan	27905	Community Health Alliance (TN)
00283	AHF PHC California Medi-Cal (95422)	48145	Community Health Choice
00283	AHF Ryan White Grants (95433)	45321	Consumers Choice Health Plan
AC101	Allcare IPA	78375	Connecticare Medicare
ALTAM	AltaMed (Altura)	47165	Core Benefits
THO71	AMA Insurance	35182	CoreSource (AZ/IA/IL/IN/MD/MN/PA)
20029	America's Choice Healthplan	48117	CoreSource KC (FMH)
26119	American Insurance Administrators	35187	CoreSource Internal
44444	American Postal Workers Union (APWU)	35183	CoreSource (OH)
77013	AmeriHealth Caritas	75136	CoreSource Little Rock
45408	AmeriHealth Caritas Next Florida	64270	Corporate Plan Management
22248	AmeriHealth Caritas PA/Mercy Health Plan	58102	Covenant Administrators
64090	Amfirst insurance	39081	Custom Benefit Administrators
59274	AvMed, Inc.	82056	Custom Design Benefits
84323	Banner Medicare Advantage Plus PPO	MCS03	Delano Regional Medical Group (MCS)
84324	Banner Medicare Advantage Prime HMO	37253	ELMCO (PHX)
66901	Banner University Care LTC	37216	Employee Benefit Services
88030	Baylor Scott and White Health Care Plan	37215	Employee Benefits Corporation
39081	Benefit Plan Administrators (WI)	45319	Evergreen Health
18768	Boulder Administration Services	FCMS2	Family Choice Medical Services (Altura)
68011	Capitol Administrators	94998	Firstcare (also enroll 94999)
CARMO	Carelon Health – Palliative Care	94999	Firstcare Medicaid (also enroll 94998)
ARCS1	CareSource of Arkansas	00039	Florida Health Administrators (86753, FHA01)
GACS1	CareSource of Georgia	25169	Gateway Health Plan - (Medicaid PA)
KYCS1	Caresource of Kentucky	60550	Gateway Health Plan - Medicare Assured
INCS1	CareSource of Indiana	MCS03	GemCare Medical Group (MCS)
INCS1	CareSource Marketplace	95192	Group Health Cooperative Eau Claire



# ECHO HEALTH ERA PAYERS OFFERED (2/2)

### **ONLY ONE PAYER CAN BE LISTED PER ENROLLMENT FORM**

Payer ID	Payer Name	Payer ID	Payer Name
25531	Group Health, Inc. HMO (Emblem)	38333	Molina Healthcare
13551	Group Health. Inc. PPO (Emblem)	81883	Municipal Health Benefit Fund
47083	Group Management Services (GMS)	37256	Mutual Assurance Administrators
64246	Guardian Life	77076	Network Health Insurance (NHIC)
MIMCR	HAP Caresource MI Health Link (Medicare-Medicaid Plan)	00310	Network Health Plan (39144)
MICS1	HAP Caresource MI Marketplace	81264	Nippon Life Benefits
62111	Health Cost Solutions	88027	Northern Nevada Trust Fund (BPA)
80142	Health Partners Plans (PA)	22321	One Call Medical
HMA01	Healthcare Management Administrators	OSCAR	Oscar Health
71063	HealthSCOPE Benefits	04218	Pan American Life Insurance
37283	HealthSmart Benefit Solutions (AA/GB)	SLOS1	Physicians Choice Medical Group of San Luis Obispo
87815	HealthSmart Benefit Solutions (WF/AN)	MCI01	Physicians Choice Medical Group of Santa Maria
55247	HIP Health Plan of NY	47027	Physicians Mutual Insurance Company
00257	Highmark Health	55768	Piedmont Community Health Plan
47181	Highmark Health Options	37224	Pittman & Associates (HealthSmart Benefit)
RP118	Highmark Health Options West Virginia	00283	Positive Health Care (95411)
74431	InHealth (Ohio PPO Connect)	CB404	Preferred Health Plan of the Carolinas
IMSMS	Insurance Management Services	61271	Principal Life Insurance
51020	Integra Administrative Group	37242	Professional Claims Management
RP075	Iowa Health Advantage	35174	QualChoice of Arkansas
87042	Iron Road Healthcare	73067	Quick Trip Corporation
52189	John Hopkins Healthcare (52189 & 52123)	HMA01	Regence Group Administrators (RGA)
IP085	Kaweah Delta HC District Emp Plan	37278	ResourceOne
IP084	Kaweah Delta Medicare Advantage	74205	Right Care from Scott & White
KELSE	Kelsey Seybold	50114	Sana Benefits
IP082	Key Medical Group	72261	SCAN Health Plan
IP083	Key Medical Group – Medicare Advantage	37282	Select Benefit Admin
42344	Keystone First Community Health Choices	23285	Select Health of South Carolina
23284	Keystone Mercy Health Plan	87020	Sentinel Security Life Insurance Company
77741	Keystone VIP Choice	SIM02	SIMPRA Advantage
LSMA2	LaSalle Medical Associates (Altura)	00381	Snedeker Risk Management (A7637)
LCB01	Line Constructions Benefit Fund	83245	Southwestern Health Resources
01260	Magellan Behavioral Health	25463	Surest (previously Bind)
MCS03	Managed Care Systems (MCS)	TKFMC	TKFMC
20805	Marrick Medical Finance	TRP1E	Transamerica (TRP1E, TLINS)
60230	Masonry Welfare Trust Fund	00351	Tribute Health Plan of Oklahoma (31125)
04293	Mass General Brigham Health Plan	42137	TriStar
25160	MCA Administrators	91078	Trusteed Plans Service Corporation
39190	MedStar Family Choice	61425	Trustmark Insurance Company / Starmark
RP062	MedStar Family Choice DC	74227	UHC Student Resources
RP063	MedStar Family Choice MD	52180	UMWA Health & Retirement Funds
22823	Med-American Benefits	89070	United Concordia
86052	Mercy Care Plan (AHCCCS)	34677	Village Practice Management Company
39114	Mercy Care Health Plans (WI / IL)	TH023	WellMed Medical Management Inc.
33628	Mercy Maricopa Integrated Care/Mercy Care RBHA	93050	William C. Earhart Company
41124	Meritain Health	62111	W.C Beeler & Company
00351	Missouri Medicare Select (MMS01)		





EFT (Electronic Funds Transfer) and ERA (Electronic Remittance Advice) Enrollment Form

#### INSTRUCTIONS

- » This is a fillable form. Type your information into the form on your screen, or print the form and fill in the information.
- » Complete all sections that apply to your enrollment choice (EFT, ERA, or both EFT and ERA).
- » Enrollments are handled at the TAX ID level. All NPIs associated with the specified TIN will be automatically enrolled.
- » If your TAX ID would like to receive payments via more than one bank account, please contact EDI@EchoHealthinc.com.
- » Be sure to sign the form. Postal mail or email the completed form (secure email recommended). Postal mail: ECHO Health, Inc., 810 Sharon Drive, Westlake, Ohio 44145. Email: EDI@EchoHealthinc.com.
- » For information about the status of your enrollment, or for any other questions, please contact ECHO at 440.835.3511 or EDI@EchoHealthinc.com.

You will need to contact your financial institution to arrange for the delivery of the CORE-required Minimum CCD+ Data Elements necessary for successful reassociation.

Payer / Insurance Company Name: \_\_\_\_

(Please specify only one Payer per form)

For security purposes, please supply an ECHO Draft Number and matching Draft Amount to validate against your Tax ID. The Draft Number will be a 9-digit payment number beginning with a 1 or a 9. **NOTE:** For **ERA only**, Draft Number and Draft Amount are *not required*.

ECHO Draft Number \_\_\_\_\_\_ ECHO Draft Amount \$ \_\_\_\_\_\_
1-Form Select (Required)

$\bigcirc$	EFT & ERA	EFT Only	ERA Only

2-Provider Information (Required)					
Provider Name:	Provider Name:				
(Complete legal name of institution, corporate entity, practice or individual provider)					
Street:	Street:				
(The number and street name where a person or organization can be found)					
City:		State/ Province:	Alabama-AL	ZIP Code/Postal Code:	
(City associated	d with provider address field)	Code associa	/Region of the	(System of postal-zone for "zone improvement in the U.S. in 1963 to im and exploit electronic re capabilities.)	plan"] introduced prove mail delivery

3-Provider Identifiers Information (Required)
Provider Identifiers
Provider Federal Tax Identification Number (TIN) or Employer Identification Number (EIN): (A Federal Tax Identification Number, also known as an Employer Identification Number [EIN], is used to identify a business entity)
Does provider have a National Provider Identifier (NPI) Number? OYes ONo
If "Yes," enter NPI. National Provider Identifier (NPI): (A Health Insurance Portability and Accountability Act (HIPAA) Administrative Simplification Standard. The NPI is a unique identification number for

(A Health Insurance Portability and Accountability Act (HIPAA) Administrative Simplification Standard. The NPI is a unique identification number for covered healthcare providers. Covered healthcare providers and all health plans and healthcare clearinghouses must use NPIs in the administrative and financial transactions adopted under HIPAA. The NPI is a 10-position, intelligence-free numeric identifier (10-digit number). This means that the numbers do not carry other information about healthcare providers, such as the state in which they live or their medical specialty. The NPI must be used in lieu of legacy provider identifiers in the HIPAA standards transactions.)

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4-Provider Contact Infor	mation (Required for EFT Only or for EFT & ERA "Form Select" choice)			
Provider Contact Name:				
(Name of contact in provider office for handling EFT issues)				
Telephone Number:	E-mail Address:			
•	with contact person) (An electronic mail address at which the health plan might contact the provider)			
(Associated )				
4A-Provider Contact Info	rmation (Required for ERA Only or for EFT & ERA "Form Select choice)			
	· · · · · · · · · · · · · · · · · · ·			
Provider Contact Name:	(Name of contact in provider office for handling ERA issues)			
Telephone Number:	E-mail Address:			
(Associated V	with contact person) (An electronic mail address at which the health plan might contact the provider)			
E Drovidor Agont Inform	tion (If Annliaghle and you calcoted FFT Anky or FFT & FDA "Form Calcot" chaice)			
_	ation (If Applicable and you selected EFT Only or EFT & ERA "Form Select" choice)			
Provider Agent Name:				
	(Name of provider's authorized agent)			
Provider Agent Contact N				
	(Name of contact in agent office for handling EFT issues)			
Telephone Number:	E-mail Address:			
(Associated with contact perso	n) (An electronic mail address at which the health plan might contact the provider)			
-54-Provider Agent Inform	nation (If Applicable <u>and</u> you selected ERA Only or EFT & ERA "Form Select" choice)			
Provider Agent Name:	(Name of provider's authorized agent)			
Provider Agent Contact N				
	(Name of contact in agent office for handling ERA issues)			
Telephone Number:	E-mail Address:			
(Associated with contact perso	on) (An electronic mail address at which the health plan might contact the provider agent)			
6-Financial Institution In	formation (Required for EFT Only or for EFT & ERA "Form Select" choice)			
Financial Institution Name	a.			
	(Official name of the provider's financial institution)			
Financial Institution Rout	ing Number:			
(A 9-digit id	dentifier of the financial institution where the provider maintains an account to which payments are to be deposited)			
Type of Account at Finance	cial Institution:			
	(The type of account the provider will use to receive EFT payment, e.g., Checking, Saving)			
Provider's Account Number with Financial Institution:				
	(Provider's account number at the financial institution to which EFT payments are to be deposited)			
A second block in the t	te Dreviden Identifien Celect ene entier helen			
Account Number Linkage to Provider Identifier. Select one option below.				
(Provider preference for grouping [bulking] claim payments – must match preference for v5010 X12 835 advice)				
Provider Tax Ident	ification Number (TIN) 🛛 🕖 National Provider Identifier (NPI)			

	ittance Data (e.g., Account Number Linkage to Provider Identifier) claim payment remittance advice – must match preference for EFT payment)
Does provider have a National Provi	ider Identifier (NPI) Number? 🛛 Yes 🔵 No
Provider Tax Identification Numb	per (TIN):
	(Required if NPI is not applicable)
National Provider Identifier (NPI):	:
	(Required if TIN is not applicable)
Method of Retrieval:	
(The method in which the provider will	I receive the ERA from the health plan [e.g., download from health plan website, clearinghouse, etc.]) Clearinghouse Information (Required for ERA Only or EFT & ERA "Form Select" choice
(The method in which the provider will	learinghouse Information (Required for ERA Only or EFT & ERA "Form Select" choic
(The method in which the provider will B-Electronic Remittance Advice C Clearinghouse Name:	
(The method in which the provider will B-Electronic Remittance Advice C	<b>Clearinghouse Information</b> (Required for <b>ERA Only</b> or <b>EFT &amp; ERA</b> "Form Select" choic (Official name of provider's clearinghouse)
(The method in which the provider will B-Electronic Remittance Advice C Clearinghouse Name: Clearinghouse Contact Name:	learinghouse Information (Required for ERA Only or EFT & ERA "Form Select" choice
(The method in which the provider will B-Electronic Remittance Advice C Clearinghouse Name:	Clearinghouse Information (Required for ERA Only or EFT & ERA "Form Select" choic         (Official name of provider's clearinghouse)         (Name of a contact in the clearinghouse office for handling ERA issues)
(The method in which the provider will B-Electronic Remittance Advice C Clearinghouse Name: Clearinghouse Contact Name: Clearinghouse Telephone Number:	Clearinghouse Information (Required for ERA Only or EFT & ERA "Form Select" choice (Official name of provider's clearinghouse)
(The method in which the provider will B-Electronic Remittance Advice C Clearinghouse Name: Clearinghouse Contact Name: Clearinghouse Telephone Number: Clearinghouse E-mail Address:	Clearinghouse Information (Required for ERA Only or EFT & ERA "Form Select" choice         (Official name of provider's clearinghouse)         (Name of a contact in the clearinghouse office for handling ERA issues)

9-Electronic Remittance Advice Vendor Information (Required for ERA Only or EFT & ERA "Form Select" choice)

Vendor Name:				
		(Official name of provider's vendor)		
Vendor Contact	Name:			
		(Name of a contact in vendor office for handing ERA issues)		
Vendor Telepho	ne Number:			
		(Telephone number of contact)		
Vendor Email A	ddress:			
		(An electronic mail address at which the health plan might contact the provider's vendor)		
10-Submission	Informatior	n (Required)		
Reason for Sub	mission: (	New Enrollment Change Enrollment Cancel Enrollment		
Printed Name of		omitting Enrollment:		
	(The printed r	name of the person signing the form; may be used with electronic and paper-based manual enrollment)		
	Su	Ibmission Date (YYYYMMDD):		
		(The date on which the enrollment is submitted)		
Authorized Signature (The signature of an individual authorized by the provider or its agent to initiate, modify or terminate an enrollment. May be used with electronic and paper-based manual enrollment).				
By signing below, provider acknowledges that the provider has read, agrees that it is subject to and agrees to comply with all terms and conditions, including those relating to the delivery of the services, which can be found at: <a href="https://view.echohealthinc.com/EFTERA/termandcondition.aspx">https://view.echohealthinc.com/EFTERA/termandcondition.aspx</a> .				
Signature of Person Submitting Enrollment:				
(A [usually cursive] rendering of a name unique to a particular person used as confirmation of authorization and identity)				
Postal mail or e-mail completed form (secure e-mail is recommended) to ECHO Health, Inc. If by email send to: EDI@EchoHealthinc.com.				
		CLEAR PRINT		

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