

AETNA BETTER HEALTH OF CALIFORNIA (128CA) ERA ENROLLMENT INSTRUCTIONS



WHAT FORM(S) SHOULD I DO?

- [Aetna Better Health of California Electronic Remittance Advice \(ERA\) Enrollment Form](#)
- [Emdeon ERA Enrollment Form](#)
 - **NOTE:** This form is emailed to Office Ally, not Emdeon.

WHERE SHOULD I SEND THE FORM(S)?

- Fax the Aetna ERA form to (844) 866-8349 or email it to CaliforniaProviderRelationsDepartment@aetna.com
- Email the Emdeon ERA Enrollment form to support@officeally.com

WHAT IS THE TURNAROUND TIME FOR ERA ENROLLMENT?

- Office Ally will process your Emdeon ERA Enrollment Form within 24-48 hours.
- Aetna will process your enrollment form within 10-15 business days.

HOW DO I CHECK STATUS?

- To check the status, email CaliforniaProviderRelationsDepartment@aetna.com.