

# AETNA BETTER HEALTH OF OHIO (50023) ERA ENROLLMENT INSTRUCTIONS



## WHICH FORM(S) SHOULD I DO?

- [Aetna Better Health of Ohio Electronic Remittance Advice \(ERA\) Enrollment Form](#)
- [Emdeon ERA Enrollment Form](#)
  - **NOTE:** This form is emailed to Office Ally, not to Emdeon.

## WHERE SHOULD I SEND THE FORM(S)?

- Fax the Aetna ERA form to (855) 826-3809 or email it to [OH\\_ProviderServices@aetna.com](mailto:OH_ProviderServices@aetna.com)
- Email the Emdeon ERA Enrollment form to [support@officeally.com](mailto:support@officeally.com)

## WHAT IS THE TURN AROUND TIME?

- Office Ally will process your Emdeon ERA Enrollment Form within 24-48 hours.
- Aetna will process your enrollment form within 10-15 business days.

## HOW CAN I CHECK THE STATUS OF MY ERA ENROLLMENT?

- To check status, email [OH\\_ProviderServices@aetna.com](mailto:OH_ProviderServices@aetna.com).