

AETNA BETTER HEALTH WEST VIRGINIA (128WV) ERA ENROLLMENT INSTRUCTIONS



WHAT FORM(S) SHOULD I DO?

- [Aetna Better Health of West Virginia Electronic Remittance Advice \(ERA\) Enrollment Form](#)
- [Emdeon ERA Enrollment form](#)
 - **NOTE:** This form should be emailed to Office Ally, not Emdeon.

WHERE SHOULD I SEND THE FORM(S)?

- Fax the Aetna ERA for to (866) 810-8476 or email it to ABH_WV_Providerrelations@aetna.com
- Email the Emdeon ERA Enrollment form to support@officeally.com

WHAT IS THE TURNAROUND TIME FOR ERA ENROLLMENT?

- Office Ally will process your Emdeon ERA Enrollment form with 24-48 hours.
- Aetna will process your enrollment form within 10-15 business days.

HOW DO I CHECK STATUS?

- To check status email ABH_WV_Providerrelations@aetna.com .