

MOTIV HEALTH (HSA) (U7632) ERA ENROLLMENT INSTRUCTIONS

WHICH FORM(S) SHOULD I DO?

- No enrollment form is needed; however, you will need to call Stone Eagle/V-payer to create an ERA account.
 - o Use the phone number on your V-pay payment page or call (877) 714-3222
 - Provide Stone Eagle with the basic information below:
 - Contact Name
 - Contact Phone
 - Contact Email
 - After your account is set up, you will be emailed a username and temporary password.
- Full instructions below to complete enrollment after the ERA account is set up.

WHAT IS THE TURNAROUND TIME?

- Standard processing time is 3-6 business days.
 - NOTE: ERAs for Continental General are for Major Medical coverage that is a part of American Enterprise Group.