

# IMCARE / ITASCA MEDICAL CENTER (41600) ERA ENROLLMENT INSTRUCTIONS



## WHAT FORM(S) SHOULD I DO?

- Electronic Remittance Advice (ERA) Authorization Agreement
  - Complete the above form online at : <https://www.primewest.org/im-care/era#/>

When completing the required information for ERA enrollment, you will need to list the following information for Office Ally to receive your ERAs.

Clearinghouse Name: Office Ally  
Clearinghouse Contact First Name: Customer  
Clearinghouse Last Name: Service  
Contact Person Telephone Number: (360) 975-7000 option 1  
Email Address: [support@officeally.com](mailto:support@officeally.com)

## WHAT IS THE TURNAROUND TIME FOR ERA ENROLLMENT?

- Standard processing time is 30 days.

## HOW DO I CHECK STATUS?

- You can check the status of your enrollment by calling IMCare at (800) 843-9536.