

**WHICH FORMS SHOULD I COMPLETE?**

- Complete Online using the [InstaMed Online Registration](#) and follow the prompts
- Or, you can complete the InstaMed Order Form (page 2-3).

**WHERE SHOULD I SEND THE FORM(S)?**

- If completing the InstaMed Order Form, fax the completed & Signed paper form to (877) 755-3392

**WHAT IS THE TURNAROUND TIME?**

- Standard Processing Time is approximately 21 business days.

**HOW DO I CHECK STATUS?**

- If you have any questions or want to check the status of your enrollment, call Instamed at (866) 945-7990

 **Complete Online**  
[register.instamed.com/eraeft](https://register.instamed.com/eraeft)



1 Review and complete entire form



2 Sign signature field(s)



3 Send through secure fax:  
(877) 755-3392

**DESCRIPTION**

**SOLUTION DESCRIPTION**

By registering for Payer Payments, you will receive payments from the payers listed at the following URL ([www.instamed.com/providers/payer-list/](http://www.instamed.com/providers/payer-list/)) by electronic funds transfer (EFT) and claims information by electronic remittance advice (ERA). After you register for Payer Payments, you will no longer receive a paper check or paper explanation of payment (EOP) from the payers listed at the URL set forth in the prior sentence, which URL InstaMed may update from time to time to add or remove payers. To opt out of Payer Payments from one or more of the available payers, please contact InstaMed at (866) 945-7990 or [connect@instamed.com](mailto:connect@instamed.com).

**CUSTOMER INFORMATION**

Legal Business Name \_\_\_\_\_

Customer DBA Name (if different) \_\_\_\_\_

Corporate Address (PO, Box not accepted) \_\_\_\_\_

Physical Address (if different, PO, Box not accepted) \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Number of Providers\* \_\_\_\_\_ Tax ID \_\_\_\_\_

Patient Accounting System \_\_\_\_\_ Version \_\_\_\_\_

\*Number of Providers: Provider refers to physicians, nurse practitioners, physician assistants or other offering reimbursable healthcare services without exclusion.

**Description of Business:** \_\_\_\_\_

**Ownership Type:**

- Individual/Sole Proprietor       LLC
- Partnership       Non-Profit [must provide 501(c)(3) certificate]
- S Corporation       PA/PC
- C Corporation       Publicly Traded      Ticker Symbol: \_\_\_\_\_      Stock Exchange: \_\_\_\_\_
- Government       Other: \_\_\_\_\_

**Remittance Delivery**

You will automatically receive ERAs through the InstaMed secure Provider Portal. To receive ERAs through your clearinghouse, please list your clearinghouse below. For a list of supported clearinghouses for ERA, visit: [www.instamed.com/eraclearinghouses](http://www.instamed.com/eraclearinghouses).

Clearinghouse: Office Ally \_\_\_\_\_

Check this box to receive ERAs via SFTP

**NPIs**

Please list your Billing Provider NPI(s) and, if you use Service Provider NPI(s) for claims billing, please list them also. If your Practice does not use Service Provider NPI(s) for claims billing, you do not need to list them. In order to avoid misdirected payments, only list NPI(s) that should have ALL of their remittances and payments routed to you. Do not include NPI(s) that also do business under other healthcare providers. **If you or your business does not have an NPI, please provide InstaMed with an Explanation of Payments.**

Billing Provider NPI: \_\_\_\_\_

Billing Provider NPI: \_\_\_\_\_

Service Provider NPI: \_\_\_\_\_

Service Provider NPI: \_\_\_\_\_

**CUSTOMER INFORMATION**

CONTACT INFORMATION

**CONTACT INFORMATION**

Create new InstaMed account ID  Link to existing InstaMed account ID: \_\_\_\_\_

**PRIMARY CONTACT**

\_\_\_\_\_  
Legal Name \_\_\_\_\_  
Phone

\_\_\_\_\_  
Title \_\_\_\_\_  
Email

BANK ACCOUNT INFORMATION

**BANK ACCOUNT INFORMATION**

Bank account information is required for payer payment deposits. A voided check or bank letter is required.

\_\_\_\_\_  
Bank Name

\_\_\_\_\_  
Routing Number

\_\_\_\_\_  
Account Number

JOHN SMITH  
1234 MAIN ST  
PHILADELPHIA, PA 19103 1234

PAY TO THE ORDER OF: \_\_\_\_\_ DATE: \_\_\_\_\_

\$ \_\_\_\_\_

DOLLARS Security Features: MICR

ATTACH VOIDED CHECK HERE

Routing Number Account Number

⑆000123449⑆ ⑆143902040⑆ 1234

BANK LETTER

AUTHORIZATION

**AGREED AND ACCEPTED**

By signing below, you agree to the pricing and terms of this Order Form and you confirm that the other information that you have provided in the Order Form is true and correct. You also agree to the Terms and Conditions set forth at [www.instamed.com/im-online/InstaMed\\_Terms\\_and\\_Conditions\\_JPMC.pdf](http://www.instamed.com/im-online/InstaMed_Terms_and_Conditions_JPMC.pdf) or separately agreed to in writing by you and InstaMed, which are integral to, and form a part of, this Order Form. The parties consent and agree that this Order Form may be electronically signed. The parties agree the electronic signatures appearing on this Order Form are the same as hand-written signatures for purposes of validity, enforceability and admissibility.

\_\_\_\_\_  
Legal Business Name \_\_\_\_\_  
Company

\_\_\_\_\_  
Signature \_\_\_\_\_  
Date \_\_\_\_\_  
Signature \_\_\_\_\_  
Date

\_\_\_\_\_  
Print Legal Name \_\_\_\_\_  
Print Legal Name

\_\_\_\_\_  
Title \_\_\_\_\_  
Title