

Please Note the following before proceeding:

This payer does require providers must already be submitting electronic claims *prior to submission of any ERA/EFT Enrollment requests*. If you have not submitted electronic claims, to avoid delays or rejections in the ERA/EFT Enrollment, please ensure you have submitted an 837 claim first, and then you can move on to the steps below.

Kaiser is only accepting ERA/EFT Enrollments at this time for contracted providers, and cannot process any requests for non-contracted providers.

This payer does require EFT enrollment to receive any ERA files.

WHICH FORMS SHOULD I COMPLETE?

To initiate the ERA/EFT Enrollment, please submit an email to your Kaiser Permanente representative with the following information:

Email Subject: **Kaiser Permanente ERA/EFT Enrollment**

Email Body:

Please assist in setting up my ERA/EFT through Office Ally for Kaiser with the below details:

Provider Name:

Provider TIN:

Provider NPI:

Provider Contact Name:

Provider Contact Email:

Payer Name: (List one of the following: Kaiser Foundation Health Plan of Colorado, Kaiser Foundation Health Plan of Georgia, Kaiser Foundation Health Plan of Hawaii, Kaiser Foundation Health Plan of Northern CA Region, Kaiser Foundation Health Plan of Southern CA Region, Kaiser Foundation Health Plan of the Mid-Atlantic States, or Kaiser Foundation Health Plan of the Northwest)

WHAT IS THE TURNAROUND TIME?

- Standard Processing Time can take up to 15 Business Days.