

# MARTIN'S POINT HEALTH CARE (MPHC1) ERA ENROLLMENT INSTRUCTIONS



## HOW DO I ENROLL?

- Email [mcahelpdesk@martinspoint.org](mailto:mcahelpdesk@martinspoint.org) with the following information:
  - Provider Name
  - Provider NPI
  - Provider Tax ID
  - Short description of Request
  - Subject Line: Office Ally – Martin's Point ERA Enrollment Request

## WHAT IS THE TURNAROUND TIME FOR ERA ENROLLMENT?

- Standard Processing time is 10-15 business days.

## HOW DO I CHECK STATUS?

- To check the status of your ERA enrollment request, please email or call Martin's point Help Desk at [mcahelpdesk@martinspoint.org](mailto:mcahelpdesk@martinspoint.org) or (888) 732-7364.