

# MEDICAID LOUISIANA (MCDLA) EDI-ENROLLMENT INSTRUCTIONS

## WHICH FORMS SHOULD I COMPLETE?

- Complete the required form(s) online at Louisiana Medicaid choosing:
  - o EDI for Individual; or
  - o EDI for Entity / Business
- Complete the <u>2024 EDI Annual Certification Form</u>
  - o Submitter Number: 4507197
  - o Submitter Name: Office Ally, Inc
  - o Primary Contact: EDI Enrollment Dept <a href="mailto:payerenrollment@officeally.com">payerenrollment@officeally.com</a>
  - o Secondary Contact: Cara Trahey <a href="mailto:cara.trahey@officeally.com">cara.trahey@officeally.com</a>

Please note: Forms must be submitted with an original signature and notarized.

# WHERE SHOULD I SEND THE FORM(S)?

- Mail the **EDI Contract(s)** to:

Gainwell Technologies Provider Enrollment Unit PO Box 80159 Baton Rouge, LA 70898-0159

- Mail the **2024 Annual Certification Form** to:

Gainwell Technologies Provider Enrollment Unit PO Box 91025 Baton Rouge, LA 70821-9025

#### WHAT IS THE TURNAROUND TIME?

- Standard Processing Time is 3 weeks.

## **HOW DO I CHECK STATUS?**

- You will receive a letter from Medicaid LA informing you of your approval.
- You may also call Medicaid LA at (225) 216-6303 and ask if you have been linked to Office Ally's Submitter ID **4507197**.
- Once you receive confirmation that you've been linked to Office Ally, you must email
  <u>payerenrollment@officeally.com</u> with the below information prior to submitting claims electronically.

Email Subject: Medicaid Louisiana (MCDLA) – EDI Approval

Body of Email: Please log my EDI approval for Medicaid Louisiana

- o Provider Name
- o NPI
- o Tax ID
- o Medicaid Provider Number