



## MEDICAID LOUISIANA (MCDLA) EDI-ENROLLMENT INSTRUCTIONS

### WHICH FORMS SHOULD I COMPLETE?

There are two forms required to enroll, please ensure you complete both:

- Complete the required form(s) at Louisiana Medicaid choosing:
  - o [EDI for Individual](#); or
  - o [EDI for Entity / Business](#)
  
- Complete the [2026 EDI Annual Certification Form](#)
  - o Submitter Number: **4507197**
  - o Submitter Name: **Office Ally, Inc**
  - o Primary Contact: EDI Enrollment Dept – [payerenrollment@officeally.com](mailto:payerenrollment@officeally.com)
  - o Secondary Contact: Cara Trahey – [cara.trahey@officeally.com](mailto:cara.trahey@officeally.com)
  - o Phone number: 360-975-7000

*Please note: Forms must be submitted with an **original signature and notarized**.*

### WHERE SHOULD I SEND THE FORM(S)?

- Mail the **EDI Contract(s)** to:  
Gainwell Technologies Provider Enrollment Unit  
PO Box 80159  
Baton Rouge, LA 70898-0159
  
- Mail the **2025 Annual Certification Form** to:  
Gainwell Technologies Provider Enrollment Unit  
PO Box 91025  
Baton Rouge, LA 70821-9025

## WHAT IS THE TURNAROUND TIME?

- Standard Processing Time is 3-4 weeks.

## HOW DO I CHECK STATUS?

- You will receive a letter from Medicaid LA informing you of your approval.
- You may also call Medicaid LA at (225) 216-6303 and ask if you have been linked to Office Ally's Submitter ID **4507197**.
- Once you receive your confirmation letter that you've been linked to Office Ally, you must email [a copy of the confirmation letter](#) to [payerenrollment@officeally.com](mailto:payerenrollment@officeally.com) with the below information prior to submitting claims electronically. *This request will be rejected without a copy of the payer's approval.*

**Email Subject:** Medicaid Louisiana (MCDLA) – EDI Approval

**Body of Email:** Please log my EDI approval for Medicaid Louisiana

- Provider Name:
- NPI:
- Tax ID:
- LA Medicaid Provider Number:
- Transaction: 837 and/or 835
- Date of Approval: