

[UHIN Pass-Through Fee Agreement](#) is required to be able to receive ERAs for this Payer, otherwise ERAs will be disabled. Please ensure your account is set up for the *UHIN Pass-Through Fee Option* prior to enrolling for ERAs for this Payer.

WHICH FORMS SHOULD I COMPLETE?

- EDI Enrollment is completed online using Medicaid's [MMIS Prism Provider Portal](#)
 - o A Utah-ID Account is needed to complete EDI enrollment ([UTAH-ID Setup Instructions](#))
 - o For PRISM enrollment assistance, please review the online tutorials [here](#)
 - o If Office Ally EDI Contact information is requested, please use the information below:
 - PRISM ID: **3000670**
 - Contact Name: Payer Enrollment
 - Phone Number: (360) 975-7000 Option 1
 - Fax: (360) 896-2151
 - Email: PayerEnrollment@officeally.com
 - o When prompted, enter Office Ally's Trading Partner ID **HT006842-001**
 - Select 837P and/or 837i for claim transactions
 - Select 835s to receive ERAs
 - Select 270/271 for Realtime Eligibility Transactions (OA Payer ID UTMCD)

WHERE SHOULD I SEND THE FORM(S)?

- Enrollment is completed online

WHAT IS THE TURNAROUND TIME?

- Standard processing time is 5-7 business days

HOW DO I CHECK STATUS?

- You can login to the PRISM Portal to review status of your enrollment application. Please contact the Payer directly at (801) 538-6155 for any additional questions on the enrollment process.
- Once you receive confirmation that you've been linked to Office Ally, you may begin submitting your claims electronically.