

WHICH FORMS SHOULD I COMPLETE?

- Complete the online ERA Enrollment by logging into the [MES Web Portal](#).
 - o MCOs, Providers and Trading Partners will use the credentials issued to them by DMAS or the application/module which was used for registration. In addition to login ID & password, users will be prompted to login with Multifactor Authentication (MFA) for additional security. Look for an email from: Donotreply@healthinteractive.net
 - o If you need information on your log in credentials, email MES-Assist@dmas.virginia.gov or contact at 1-866-352-0766
- Once logged in, select **provider** at the top of the page
- Select **provider enrollment**
- Follow guided instructions and enter the following when prompted for clearinghouse details:
 - o Clearinghouse Name: **Office Ally**
 - o Clearinghouse Trading Partner ID: **1913**

WHAT IS THE TURNAROUND TIME?

- Standard processing time can take up to 15 business days

HOW DO I CHECK STATUS?

- To check the status of your ERA enrollment, call (866) 352-0766 to verify if you are linked to Office Ally (Submitter ID **1913**) for ERAs.