

WHICH FORMS SHOULD I COMPLETE?

- Complete the **ForwardHealth Trading Partner 835 Designation Form** (Page 3)
 - o Complete instructions are on Page 2

WHERE SHOULD I SEND THE FORM(S)?

- Fax the form to (608) 221-0885
OR
- Mail the form to:
ForwardHealth
EDI Department
313 Blettner Blvd
Madison, WI 53784

WHAT IS THE TURNAROUND TIME?

- Standard processing time is 30 business days

HOW DO I CHECK STATUS?

- You can call the EDI Help Desk at (866) 416-4979 to check the status of your ERA Enrollment

FORWARDHEALTH TRADING PARTNER 835 DESIGNATION COMPLETION INSTRUCTIONS

The Department of Health Services (DHS) requires certain information to enable the DHS to authorize trading partners to exchange electronic transactions with ForwardHealth.

Personally identifiable information about DHS providers is used for purposes directly related to the administration of ForwardHealth, such as processing provider claims for reimbursement. Failure to supply the information requested by this form will prevent the DHS from sending the provider's electronic X12 835 Health Care Claim Payment/Advice (835) transactions to a third-party Electronic Data Interchange (EDI) trading partner.

This is a mandatory form. The EDI Department will not accept alternate versions of this form (i.e., retyped or otherwise reformatted).

The completed Trading Partner 835 Designation form, F-13393, may be submitted by fax at (608) 221-0885 or by mail to the following address:

ForwardHealth
EDI Department
313 Blettner Blvd
Madison WI 53784

The Trading Partner 835 Designation form may also be submitted through the Provider area of the ForwardHealth Portal at www.forwardhealth.wi.gov/.

PURPOSE OF TRADING PARTNER 835 DESIGNATION

The DHS requires providers to complete a Trading Partner 835 Designation form containing specific provider and trading partner information to authorize the DHS to send the provider's 835 transaction to a third-party trading partner. The EDI Department must receive and process the form before the provider's 835 transaction will be sent to the authorized third-party trading partner. The Trading Partner 835 Designation form applies to any or all of the following ForwardHealth programs :

- BadgerCare Plus.
- SeniorCare.
- Wisconsin Chronic Disease Program.
- Wisconsin Medicaid.
- Wisconsin Well Woman Program.

GENERAL INSTRUCTIONS

The DHS only requires that **one** Trading Partner 835 Designation form be completed for each trading partner being authorized to receive the 835 transactions on the provider's behalf. Providers that possess multiple provider numbers should only return one form if only one trading partner is being designated for all provider numbers. Separate Trading Partner 835 Designation forms must be submitted if the provider has multiple provider numbers and is designating more than one trading partner or is designating different trading partners for transactions submitted on behalf of a provider for more than one ForwardHealth program. Accurate and timely completion of the form will prevent delays in sending the 835 transactions to the authorized trading partner. **The EDI Department will return incomplete designation forms to the originating party.**

Providers that possess provider numbers for multiple ForwardHealth programs are required to supply each provider number for the 835 to be designated to the appropriate trading partner.

SECTION I — PROVIDER ADDRESS INFORMATION

Enter the name and address information for the provider where correspondence should be sent. If the DHS is unable to process the form due to incomplete or invalid information, it will be returned to this address with a letter of explanation. If the DHS is able to process the form, a notification letter will be sent to the provider's "mail to" name and address on record.

SECTION II — PROVIDER INFORMATION

List the National Provider Identifier (NPI); or the provider number for blood banks, community care organizations, specialized medical vehicle providers, and personal care only providers; and the taxonomy code, practice location ZIP+4 code, and financial payer, for each ForwardHealth program for the provider authorizing the trading partner identified in Section III of this form. Providers may list up to 10 NPIs (or provider numbers) and corresponding taxonomy codes, practice location ZIP+4 codes, and financial payers. The NPI (or provider number) and related information listed must correspond with the provider name on file with ForwardHealth interChange. List additional NPIs (or provider numbers) and taxonomy codes, practice location ZIP+4 codes, and financial payers on a separate form, if needed.

SECTION III — TRADING PARTNER INFORMATION

Enter the name of the third-party trading partner that is being authorized to receive the 835 transaction. Provide the trading partner identification number assigned by the DHS to the trading partner.

SECTION IV — AUTHORIZED REPRESENTATIVE

Enter the name and telephone number of the provider's authorized representative certifying that the trading partner identified in Section III is authorized to receive the 835 transactions on the provider's behalf. Forms that are not signed and dated by the authorized representative will be returned to the address entered in Section I.

