MEDICAID ARKANSAS (MCDAR)
ERA ENROLLMENT INSTRUCTIONS

WHAT FORM(S) SHOULD I DO?

- Send an email to ARKEDI@hpe.com requesting Electronic Remittance Advice (ERA) via Office Ally

  - Subject line should contain "ERA Enrollment Request – Office Ally"

  - Information to include with email:

    - Provider Name

    - Tax ID

    - NPI

    - Medicaid ID

    - Clearinghouse Name – Office Ally

    - Office Ally Submitter ID – TP010049

WHAT IS THE TURNAROUND TIME FOR ERA ENROLLMENT?

- Standard processing time is 3-5 business days.

HOW DO I CHECK STATUS?

- Email ARKEDI@hpe.com to check on status. HPE will email you once enrollment is complete.