MEDICAID NEW HAMPSHIRE (MCDNH) ERA ENROLLMENT INSTRUCTIONS



Phone: 360-975-7000

Fax: 360-896-2151

WHAT FORM(S) SHOULD I DO?

- Billing Agent Agreement
- New Hampshire MMIS Health Enterprise Portal Online Enrollment
 - o Check "Electronic (835)" in Section 4
 - Check Billing Agent/Clearinghouse in Section 6
 - Agent/Clearinghouse Name: Office Ally
 - Contact First Name: Customer Service
 - Contact Phone #: (360) 975-7000 Option 1
 - Address: PO Box 872020 Vancouver, WA 98687
 - Check "835 Remittance Advice"

WHERE SHOULD I SEND THE FORM(S)?

• The Billing Agent Agreement can be mailed to:

ACS Provider Relations Unit PO Box 2059 Concord, NH 03302-2059

WHAT IS THE TURNAROUND TIME?

• Standard processing time is approximately 7-10 business days.

HOW DO I CHECK STATUS?

 Contact ACS Provider Enrollment at (866) 291-1674 or (603) 223-4774 and ask if you have been linked to Office Ally's Submitter ID NH100679.