

MEDICARE HHH J15 (15004) PRE-ENROLLMENT INSTRUCTIONS

WHICH FORM(S) SHOULD I DO?

- J15 EDI Enrollment Agreement Form
- J15 EDI Application
 - Line of Business/Payor ID:
 - Action Requested:
 - Input Submitter ID# (837/835):
 - Name of Submitter ID:
 - o Type of Submitter:
 - EDI Contact Person/Phone:
 - o Address:

HHH 15004 Add Provider(s) CH15000020 Office Ally Clearinghouse Customer Service / 360-975-7000 Option 1 PO Box 872020 Vancouver, WA 98687

• Submitter Email Address:

Support@officeally.com

• Name of Network Service Vendor (NSV): ECC

WHERE SHOULD I SEND THE FORM(S)?

- Fax form to (615) 664-5947; or
- Mail form to:

J15 – Home Health & Hospice CGS PO Box 20018 Nashville, TN 37202

WHAT IS THE TURNAROUND TIME?

• Standard processing time is 20 business days.

HOW DO I CHECK STATUS?

- Call (877) 299-4500 and ask if you have been linked to Office Ally's Submitter ID CH15000020.
- Once you receive confirmation that you have been linked to Office Ally, you MUST contact Office Ally at (360) 975-7000 Option 1 PRIOR to submitting claims electronically.

HOW DO I ENROLL TO RECEIVE ERAS?

There is no separate form for Electronic Remittance Advice (ERA/835). Upon completion of the EDI
application, you will automatically be enrolled to receive Electronic Remittance Advice. Paper remits will no
longer be sent out.