# MEDICARE NEW YORK – UPSTATE (13282) PRE-ENROLLMENT INSTRUCTIONS



### WHAT FORM(S) SHOULD I DO?

- Go to <a href="https://www.ngsmedicare.com">www.ngsmedicare.com</a> and complete the EDI Guided Enrollment (<a href="https://www.ngsmedicare.com">NGS Enrollment Instructions</a>)
  - o If you do not have an existing login for NGS, click on "Continue as a Guest"
    - Indicate your Line of Business and State before clicking on "Next"
    - Accept Attestation
  - o Click on "Claims & Appeals"
  - Under Electronic Data Interchange, click on "EDI Enrollment"
  - o Under EDI Enrollment, click on "Start Enrollment Process"
  - Accept Attestation
- Put a check mark next to "I need to complete a Registration Form"
  - o Under Method of Electronic Submission, select "Clearinghouse"
  - o Under Approved Entities List, select "Office Ally"
  - Clearinghouse Contact

First Name: CustomerLast Name: Support

• Email: support@officeally.com

- Click on "Next"
- o Complete the required fields
  - Contractor Code: 13282 JK Part B NY (Upstate)
  - Network Service Vendor: ECC Technologies
- Additional Office Ally information (if needed):

Name: Office Ally
Operating as a: Clearinghouse
Submitter ID: CHBU01653
Street: PO Box 872020

City/State/Zip: Vancouver, WA 98687
Contact Name: Customer Service
Phone Number: 360-975-7000 Option 1
Email Address: support@officeally.com

- Available Transactions via Office Ally:
  - ASC x12 837 Claim
  - ASC x12 835 Remittance
    - Select only if you want Office Ally to receive ERA's on your behalf

Phone: 360-975-7000 Fax: 360-896-2151

# WHERE SHOULD I SEND THE FORM(S)?

- Forms are submitted online after "Electronically Signing" them
  - o Email confirmations will go out shortly after submitting the enrollment request

### WHAT IS THE TURNAROUND TIME?

• Standard processing time is approximately 2-3 weeks

# **HOW DO I CHECK STATUS?**

- Call Medicare at (888) 379-9132 and ask if you have been linked to Office Ally's Submitter ID CHBU01653.
- Once you have been linked to Office Ally, you MUST contact Office Ally at (360) 975-7000 Option 1 and inform them of the approval <u>before</u> submitting any claims electronically.

Phone: 360-975-7000 Fax: 360-896-2151