



Office Ally

**OPTUM CARE NETWORK - NAMM (IP079)
ERA ENROLLMENT INSTRUCTIONS**

WHICH FORMS SHOULD I COMPLETE?

- **Electronic Remittance Advice (ERA) Enrollment Form**
- If you would also like to set up EFT, please complete the: **Electronic Funds Transfer (EFT) Enrollment Form**
 - o *Include a voided check with EFT enrollment request.*

WHERE SHOULD I SEND THE FORM(S)?

- Email the enrollment form(s) to EDIOperations@nammcal.com

WHAT IS THE TURNAROUND TIME?

- Standard Processing Time is 10-20 business days.

HOW DO I CHECK STATUS?

- If you have not started receiving your Electronic Remittance Files after 20 business days, please email EDIOperations@nammcal.com to request status and confirm you are linked to Office Ally.



Electronic Remittance Advice (ERA) Enrollment Form

Return Completed Forms to:
Email:
EDIOperations@nammmcal.com
Fax: (866) 596-7210
Mail: EDI Department
3990 Concourse, Suite 500
Ontario, CA. 91764

Please PRINT clearly

Please note: Upon enrollment processing, Provider will receive both Paper Explanation of Payment and Electronic Remittance Advice (ERA) for 31 calendar days, after which time Provider will **only** receive ERA.

Provider Information (REQUIRED)

Provider Name:		
Provider Address Street:		
City:	State/Province:	Zip Code/Postal Code:

Provider Identifiers (REQUIRED)

Provider Federal Tax Identification Number (TIN) or Employer Identification Number:	
National Provider Identifier (NPI):	

Provider Contact Information

Provider Contact Name:		Title:
Telephone Number:	Telephone Number Extension:	Email Address:

Electronic Remittance Advice Information (REQUIRED)

Preference for Aggregation of Remittance Data (e.g., Account Number Linkage to Provider Identifier)

SELECT ONE

Provider Tax Identification Number (TIN)

National Provider Identifier (NPI)

Electronic Remittance Advice Clearinghouse Information

Clearinghouse Name: Office Ally

Submission Information

Reason for Submission: NEW Enrollment CHANGE Enrollment CANCEL Enrollment

The undersigned hereby certifies that the information provided herein is true and accurate in all respects and that he/she has been duly authorized by all necessary and appropriate corporation action, where applicable, to execute this agreement on behalf of the above mentioned Provider Name to form a legally binding contract. The undersigned authorizes Optum, PrimeCare Medical Network, Inc. (PMNI) and their affiliates (collectively referred to as "OPTUM") to transmit electronic remittance advice (ERA) detail for claims processed by OPTUM to the provider listed above. In addition, the undersigned hereby agrees that upon completion of enrollment processing, OPTUM will concurrently send paper explanation of payment and ERA for a period of 31 calendar days, after which time provider will only receive ERA.

This Authorization is to remain in full force and effect until OPTUM has received written notification of its termination in such time and manner as to afford OPTUM a reasonable opportunity to act on it.

Authorized Signature: _____ Date: _____

Printed Name of Person Submitting Enrollment



Electronic Funds Transfer (EFT) Enrollment Form

Return Completed Forms to:
Email: EDIOperations@nammmcal.com
Fax: (866) 596-7210
Mail: EDI Department
3990 Concourse, Suite 500
Ontario, CA. 91764

Please PRINT clearly

Please allow 7-10 working days for Electronic Funds Transfer (EFT) enrollment processing.

Provider Information (REQUIRED)

Provider Name:		
Provider Address Street:		
City:	State/Province:	Zip Code/Postal Code:

Provider Identifiers (REQUIRED)

Provider Federal Tax Identification Number (TIN) or Employer Identification Number:	
National Provider Identifier (NPI):	

Provider Contact Information

Provider Contact Name:	Title:	
Telephone Number:	Telephone Number Extension:	Email Address:

Financial Institution Information (REQUIRED)

Financial Institution Name:	
Financial Institution Routing Number:	Type of Account at Financial Institution: (SELECT ONE) <input type="checkbox"/> CHECKING <input type="checkbox"/> SAVINGS
Provider's Account Number with Financial Institution:	

Account Number Linkage to Provider Identifier: **(SELECT ONE)**

Provider Tax Identification Number (TIN) National Provider Identifier (NPI)

Submission Information

Reason for Submission: NEW Enrollment CHANGE Enrollment CANCEL Enrollment

Include with Enrollment Submission (at least one) Voided Check Bank Letter

The undersigned hereby certifies that the information provided herein is true and accurate in all respects and that he/she has been duly authorized by all necessary and appropriate corporation action, where applicable, to execute this agreement on behalf of the above mentioned Provider Name to form a legally binding contract. The undersigned authorizes Optum, PrimeCare Medical Network, Inc. (PMNI) and their affiliates (collectively referred to as "OPTUM") to deposit payments for claims paid by OPTUM into the accounts listed above. In addition, the undersigned hereby agrees that OPTUM may initiate credit entries and/or initiate error adjustments for duplicate or erroneous entries made to the account listed above.

This Authorization is to remain in full force and effect until OPTUM has received written notification from the undersigned of its termination in such time and manner as to afford OPTUM a reasonable opportunity to act on it.

Authorized Signature: _____ Date: _____

Printed Name of Person Submitting Enrollment