

PNC HEALTHCARE ERA/EFT ENROLLMENT INSTRUCTIONS



To receive ERA's for this payer, you have to first register with PNC Healthcare (EFT enrollment also required). Enrolling with PNC Healthcare will enable you to obtain ERA's from multiple payers through Office Ally. Registration is free, fast and is done online. To learn more about PNC Healthcare, please visit their website: <https://rad.pnc.com>.

REGISTER FOR PNC HEALTHCARE

- Go to PNC's Remittance Advantage web portal at <https://rad.pnc.com>
- Click the **Register Now** button and follow the instruction prompts
- The following items are required in order to complete your enrollment:
 - A voided check or a letter from your bank with your bank account information
 - An Explanation of Benefit (EOB) statement to provide requested information
- Providers who wish to receive ERA's through a healthcare clearinghouse (i.e. Office Ally) can designate that clearinghouse as part of the ERA enrollment process.

For enrollment assistance, please contact PNC Healthcare at 1-877-597-5489 or Remit.Advantage@pnc.com