



# PREFERRED ONE (41147) ERA ENROLLMENT INSTRUCTIONS

## WHAT FORM(S) SHOULD I DO?

- Email Preferred One requesting ERA/835's through Office Ally. Including the following information:
  - Provider Name/Practice Name
  - NPI
  - Tax ID

## WHERE SHOULD I SEND THE FORM(S)?

- Send the email to [835@preferredone.com](mailto:835@preferredone.com)

## WHAT IS THE TURNAROUND TIME?

- Standard processing time is 1 week.

## HOW DO I CHECK STATUS?

- To check status, email [835@preferredone.com](mailto:835@preferredone.com) requesting an update