WHICH FORMS SHOULD I COMPLETE?

- Email PreferredOne as follows:
  - o **Email Subject:** ERA Enrollment Through Office Ally, Inc
  - o **Email Body:**
    - ▪ Please link the following provider to Office Ally for the 835/ERA Transaction:
      - • Provider/Practice Name:
      - • Billing NPI
      - • Tax ID

WHERE SHOULD I SEND THE FORM(S)?

- Send the email to 835ahp@optum.com

WHAT IS THE TURNAROUND TIME?

- Standard Processing Time is 5 business days.

HOW DO I CHECK STATUS?

- Send an email to 835ahp@optum.com requesting an update on the enrollment.