

# WHAT FORM(S) SHOULD I DO?

- Optum360 ERA Enrollment Form (Institutional Claims 52629)
- <u>Availity ERA/EFT Enrollment Form</u>
  - Note: This is completed online
  - Clearinghouse Information:

Method of Retrieval: Clearinghouse

Clearinghouse Name: Availity

• 835 Enrollment Request

# WHERE SHOULD I SEND THE FORM(S)?

- Email the Optum360 form and 835 Enrollment Request to <a href="mailto:support@officeally.com">Support@officeally.com</a>; OR
- Fax to (360) 896-2151

## WHAT IS THE TURNAROUND TIME?

- The enrollment process can take approximately 7-14 business days.
- Questions regarding the Ucare enrollment form can be directed to EFT835@ucare.org.



Updated: 3/20/2018

Payer Name:

Payer ID:

#### **Overview**

Complete all forms as instructed below and return them via e-mail or fax for the additional processing necessary to set up your account for electronic remittance advice (ERA). We will attach your agreements to your account in our system for tracking purposes.

Estimated approval timeframe: \_\_\_\_\_\_

## **Enrollment Agreement Instructions**

To enroll for ERAs with \_\_\_\_

- 1. Complete the attached Optum360 Electronic Remittance Advice Enrollment form.
- 2. Complete the attached payer enrollment form, which includes instructions to assist with your enrollment.
- **3.** Return all completed forms, along with your Optum360 Electronic Remittance Advice Enrollment form, to Optum360 via e-mail (preferred) or fax:

Important: Include your 8-digit ENS/Optum360 user ID on all correspondence.

E-mail (preferred)	Fax
E-mail the completed forms to <u>enrollments@optum.com</u> : 1. Click the <b>Submit</b> button at the bottom of the form.	(877) 630-2064
<ol> <li>In the Send Email dialog box, select Default email application and click Continue. A new e-mail message will display with the Optum360 Electronic Remittance Advice Enrollment form attached to it.</li> </ol>	
3. Attach the payer enrollment form to the e-mail and send the e-mail.	

#### Who do I contact if I have questions?

Contact the Optum360 Enrollment Department at (866) 367-9778, option 1.



# Optum360 Electronic Remittance Advice Enrollment

Rev. 08.19.2016.1

Optum360 User ID:					
PAYER INFORMATION			-		
Payer Name:			Payer I	ID:	
RECEIVER INFORMATION					
Your ERA files will be received by the	ne following clearinghou	use:			
Receiver Name:			Availity Customer ID:		
Contact Name:					
Telephone Number:	Ext:	E-mail Address:			
PROVIDER INFORMATION			PROVIDE	R IDENTIFIERS INFORMATION	
Provider Name:				ederal Tax Identification Number nployer Identification Number (EIN):	
Street:					
City:	State/Province:	ZIP Code/Postal Code	National P	rovider Identifier (NPI):	
PROVIDER CONTACT INFORMAT	ION				
Provider Contact Name:					
Telephone Number:		E-mail Address	8:		
ELECTRONIC REMITTANCE ADV	ICE INFORMATION				
Preference for Aggregation	Provider Tax Identification Number (TIN):				
of Remittance Data	National Provider Identifier (NPI):				
				Date:	
SUBMISSION INFORMATION					
Reason for Submission:	New Enrollment	Change E	nrollment	Cancel Enrollment	
Authorized Signature:					
Important: By typing or signing a name modify, or terminate an enrollment. You organization.					
Printed Name of Person Submitting Enrollment:			Submission Date:		
SEND THE FORM VIA: E-mail: enrollments@optum.com			<b>Fax:</b> (877) 630-2064		
Optum360 Internal use only:		Availity Intern	al use only:	-	

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# **OPTUM 835 ENROLLMENT REQUEST**

Email this form to <u>Support@officeally.com</u> or Fax to (360) 896-2151. Once your form is received and processed, Office Ally will email you a confirmation. If you do not receive a confirmation email from us within 2-3 business days or faxing or emailing this form, please send it again. Please make sure to print legibly and to complete this form in its entirety. You risk delaying enrollment if the application is unreadable or incomplete. All fields in **bold** are **required**.

## **PROVIDER INFORMATION**

**Provider Name:** 

Provider Address:	City:	State:	Zip:
PROVIDER IDENTIFIERS INFORMATION			
Provider Federal Tax Identification Number Employer Identification Number (EIN):	National Provider Identifier (NPI):		
PROVIDER CONTACT INFORMATION			
Contact Name:	Telephone Number/Exte	nsion:	
Email Address:	Fax Nur	nber:	
SUBMISSION INFORMATION			
Reason for Submission:			

#### Authorized Signature:

Note: Electronic Signature (Typed Name) of Person Submitting ERA Enrollment.

**NOTE:** If you have received ERA's from these payers through another clearinghouse, you may be prompted via email from your previous clearinghouse to confirm the change. If you do not confirm the change, enrollment will be delayed.