

All of our products are internet-based programs accessed through the Office Ally website. For optimal performance of the programs, we recommend the following:

INTERNET CONNECTION

- High speed internet service (DSL, Cable Modem, etc.)
- Bandwidth to support the number of users in your office accessing the internet simultaneously

INTERNET BROWSER

- Internet Explorer version 9.0 or above, with 128-bit encryption
- Safari version 6.0 or above, with 128-bit encryption
- Chrome version 58.0329.110 or above, with 128-bit encryption

WINDOWS OS (PC)

- Windows 8 (desktop mode only), or 7

MAC OS

- MAC OS Leopard (10.5.8)

ADDITIONAL RECOMMENDATIONS/REQUIREMENTS

- An email account through the provider of your choice (required for claim notifications from Office Ally)
- Adobe Acrobat Reader 9 or above (for report printing, including billing statements)
- Microsoft Excel 2003 or above (optional for exporting reports)
- 7zip (optional for extracting downloadable patient charts)