

MONEY MATTERS

Intended Audience: All Practices

- Auto-posting of ERA's/EOB's
- Credit card processing
- Payment plans for patients bills
- Bill Pay through Patient Ally
- A/R Collections via TSI (Collection Service)
- Patient Statements through PLD
- PM Dashboard
- ReminderMate

INCREASING REVENUE

Intended Audience: Any Practice where Provider acts as a Primary Care Physician

- CCM Continuity of Care Management
- PHQ-9 form collection through Intake Pro

PRACTICE MATE: BEST PRACTICES

Intended Audience: All Practices using or interested in using Practice Mate

- Patient Visits
- Claims
- Accounting

EHR: BEST PRACTICES

Intended Audience: All Practices using or interested in using EHR 24/7

- Navigating Patient Charts
- Creating/Customizing Progress Notes
- Using Guidelines, Superbills, and Templates
- Creating/Viewing Lab, Radiology, and Referral Orders
- Lab Results
- Creating/Managing Patient Alerts

OA-RX E-PRESCRIBING: BEST PRACTICES

Intended Audience: All Practices using or interested in using OA-Rx (E-Prescribing)

- OA-Rx Features
- OA-Rx Workflow
- OA-Rx Document Center

BENEFITS OF EHR 24/7

Intended Audience: Any Practice interested in using EHR 24/7 (not already using EHR 24/7)

- Explain how we will create all guidelines, super bills, templates.
- Explain how we will extract data out of current EHR and upload in to EHR 24/7

INTAKE-PRO

Intended Audience: All Practices using or interested in using Intake Pro

- Go through overview of Intake-Pro
- Walk through check in process using intake-pro
- Walk through check in process using Patient Ally

PATIENT ALLY

Intended Audience: All Practices using or interested in using Patient Ally

- Overview benefits of Patient Ally
- Bill Pay in Patient Ally
- Patient visit summaries coming back from providers
- Sending documents such as Lab Results to Patient
- Patient ability to request schedules
- How Patients request refills as well as communicate with provider office
- Intake Forms via Patient Ally

MACRA

Intended Audience: All Practices

- Summary of the MACRA Final Rule including timelines, measures, and payment impacts
- Specific actions that practices should take now and in the next several years
- Impact of ACOs and if practices should participate in them under MACRA

WAYS TO GET HELP

Intended Audience: All Practices

- Utilizing Support Suite (Knowledgebase)
- Videos
- Live Chat
- Email Support
- Phone Support

